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# Help Shape Wyndham's Future

Community Engagement Findings 2021





Wyndham City recognises Aboriginal and Torres Strait Islander peoples as the First Custodians of the lands on which Australia was founded. Council acknowledges the Wadawurrung, Woiwurrung and Boonwurrung peoples of the Kulin Nation as the Traditional Owners of the lands on which Wyndham City is being built.

For tens of thousands of years, the Werribee River has been a significant meeting place for Aboriginal people to build community, exchange resources, and share responsibility for its lands.

Council pays respect for the wisdom and diversity of Elders past, present and emerging.

With the Victorian Constitution, Council agrees that the founding of this City occurred without proper consultation, recognition or involvement of the First People of this place. Council now commits to ensuring respectful consultation, recognition and involvement of Aboriginal communities in determining the vision of this place for future generations

# Contents

<b>Background</b>	<b>4</b>
<b>Executive Summary</b>	<b>5</b>
<b>Shaping Wyndham Survey – Survey 1</b>	<b>6</b>
<b>Priorities for Action Survey – Survey 2</b>	<b>13</b>
<b>Engagement with children</b>	<b>15</b>
<b>Place Based Community Conversations</b>	<b>16</b>
<b>Promotion and Communications</b>	<b>27</b>
<b>Appendices</b>	<b>29</b>



# Background

As a custodian of public funds, it is important that the choices Council makes are based on a range of factors including local community priorities, needs and wants that aim to improve the liveability of the municipality.

In 2016, Council adopted the Wyndham 2040 Community Vision (Wyndham 2040) which describes the community's aspiration for the future of the municipality. Community visions are now a legislative requirement under the Local Government Act 2020, as is the need to undertake a review of it every four years. Following a general election all Councils are required by legislation to develop a new Council Plan. The Council Plan identifies what the Council is planning to achieve in the new Council term (four years) as part of the longer-term journey towards the achievement of the Wyndham 2040 Community Vision.

*Help Shape Wyndham's Future was Council's community engagement process to refresh the Wyndham 2040 Community Vision and to ascertain what the community wants Council's priorities to be over the next four years in order to inform the development of the Council Plan 2021-2025.*

Help Shape Wyndham's Future community engagement process was also used to inform the development of other legislative requirements including the Municipal Public Health and Wellbeing Plan, Annual Plan and Budget 2021-22 and Long-Term Financial Plan. The community engagement process consisted of a range of opportunities for community to get involved and have their say including:

- Shaping Wyndham survey
- Priorities for Action survey
- Engagement with children via kindergartens

As required under the Local Government 2020, a deliberative consultation process was also undertaken. 135 community representatives were randomly selected (to be generally representative of the wider Wyndham community) worked together to make a group decision on:

- A consolidated vision for Wyndham in 2040.
- Refreshing the existing theme statements of the Wyndham 2040 Vision and
- Identifying a set of place-based priorities for Council to consider when developing their four year Council Plan and other legislative requirements.

Five place-based Community Conversations were held in February and March 2021 across the following places in Wyndham:

- Werribee and Hoppers Crossing
- Point Cook, Williams Landing, Laverton and Laverton North
- Tarneit, Truganina and parts of Mount Cottrell
- Wyndham Vale, Manor Lakes and Werribee's West
- Little River, Werribee South, Mambourin, Cocoroc, Quandong, Eynesbury and parts of Mount Cottrell

This paper presents the findings of all these community engagement processes and serves as part of the evidence base for the refresh of the Wyndham 2040 Vision and the development of the Council Plan 2021-25 and other legislative requirements.

# Executive Summary

The Help Shape Wyndham's Future community engagement process consisted of the following opportunities for community to get involved and have their say.

## Shaping Wyndham survey (November 2020 – January 2021)

Obtained just over 1,000 suggestions for what Council should priorities over the next four years. Through this survey we learnt that services and programs, transport, infrastructure, safety, the natural environment/ open spaces, growth and development, schools/educations, jobs/ economy, community engagement and general expectations for Council's role were all important issues for the community.

Through this survey we also learnt that there was strong support for the Wyndham 2040 Vision's theme statements, with an average of 89 per cent of responses received either agreeing or strongly agreeing with the theme statements.

Further information on this can be found from page 5 of this report.

## Priorities for Action survey (March 2021 – April 2021)

Through this survey, we obtained a further 167 suggestions for what Council should prioritise over the next four years. When combined with the previous survey, we were able to conclude that the top priorities related to:

- Transport (11% of total suggestions)
- Services and Programs (10% of total suggestions)
- Natural Environment and Open Space (9% of total suggestions)
- Schools and Education (9% of total suggestions)
- Infrastructure (8% of total suggestions)

The [Help Shape Wyndham's Future dashboard](#) provides all detailed responses received to this survey that relate to the priorities identified by the community for the next four years. It also presents a coding and placed based view of these priorities.

Further information on this can be found on page 13 of this report.



### Engagement with children via kindergartens (April 2021)

A total of 120 children participated via kindergartens throughout the municipality to tell us what its like to live in Wyndham and share their aspirations and priorities. The children identified playing with friends and family, being able to go places like the shops and parks in the local area, local outdoor activities such as walking and swimming, local parks and playgrounds with lots of different equipment and opportunities to view wildlife and animals as important to them.

They also identified that increased opportunities for local activities and places such as animal parks, Christmas lights, forests and swimming pools; more local playgrounds with a variety of play equipment would make Wyndham even better. Further information on this can be found on page 15 of this report.

### Deliberative process (February 2021 – April 2021)

The Place Based community conversations were the mechanism by which the deliberative process to review the Wyndham 2040 Vision was undertaken. As part of this process, we were also able to obtain a set of place-based priorities for Council to consider when developing their four-year Council Plan and other legislative requirements.

135 randomly selected community representatives were selected to participate through a process undertaken by an independent consultant. These representatives needed to represent the demographic make up of their area, including by age, gender and language spoken at home.

Nominations for 25 representatives (5 per place) from the 99 who participated in the place-based conversations were taken to participate in the final session. In total, 23 representatives participated in this final session.

From the five individual visions that were established at each of the place-based conversations, the participants at the final session worked together to deliberate and agree on the vision for Wyndham.

Participants at the sessions also considered and reviewed the existing Wyndham 2040 theme statements. The feedback received across the five place-based conversations was considered by Council alongside the feedback received through the Shaping Wyndham survey. Council officers presented back the refreshed theme statements to participants at the final session and consensus was reached on these.

The place-based conversations also yielded a set of priorities for Council's resource allocation and work over the next four years.

Further information on this process can be found from page 16 of this report.



# Shaping Wyndham Survey

## – Survey 1

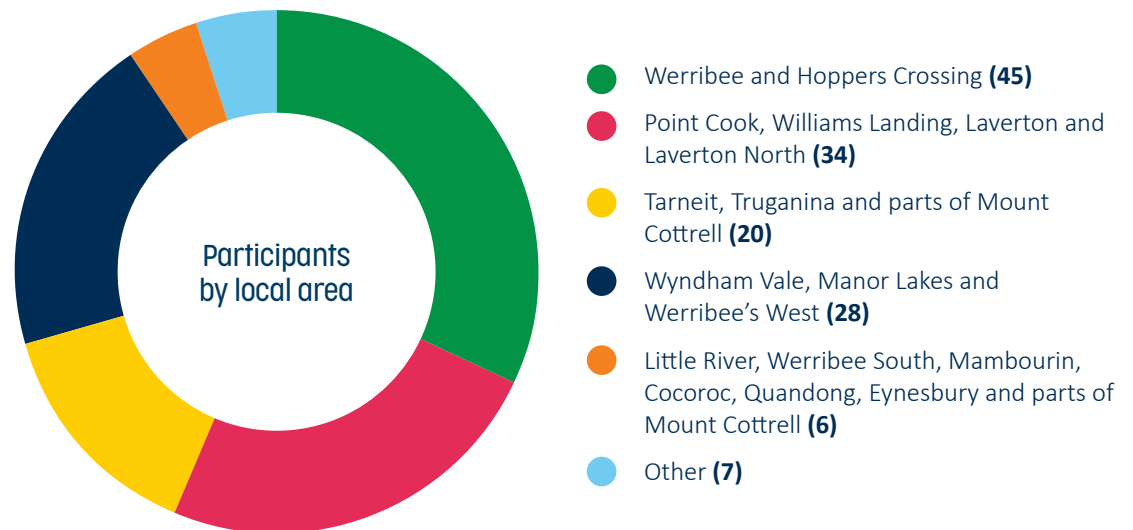
### Remit

The remit of the Shaping Wyndham survey was twofold:

- To gain the community's view on how relevant the theme statements of the existing Wyndham 2040 Community Vision were and to gather any possible suggestions for improvement and/or updating
- To gain the community's view on what Council should prioritise over the next four years in order to work towards delivery of the Wyndham 2040 Vision
- A copy of the survey can be found at Appendix 1.

### Respondents

The survey was live for a 67-day period from 19 November 2020 until Sunday 24 January 2021 and received a response from a total of 140 people represented across the five different areas shown below on the diagram:



### Results

The summarised results of this survey are presented in the following pages under the themes of the Wyndham 2040 Community Vision.

# People and Community

Overall, 88 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 30 suggestions were provided for updating these vision statements which were primarily related to the following:

- Improved acknowledgement of the importance of inclusion (27% of suggestions)
- Acknowledgement of the environment/climate change/ sustainability (13% of suggestions)
- Improved acknowledgement of the importance of community (10% of suggestions)

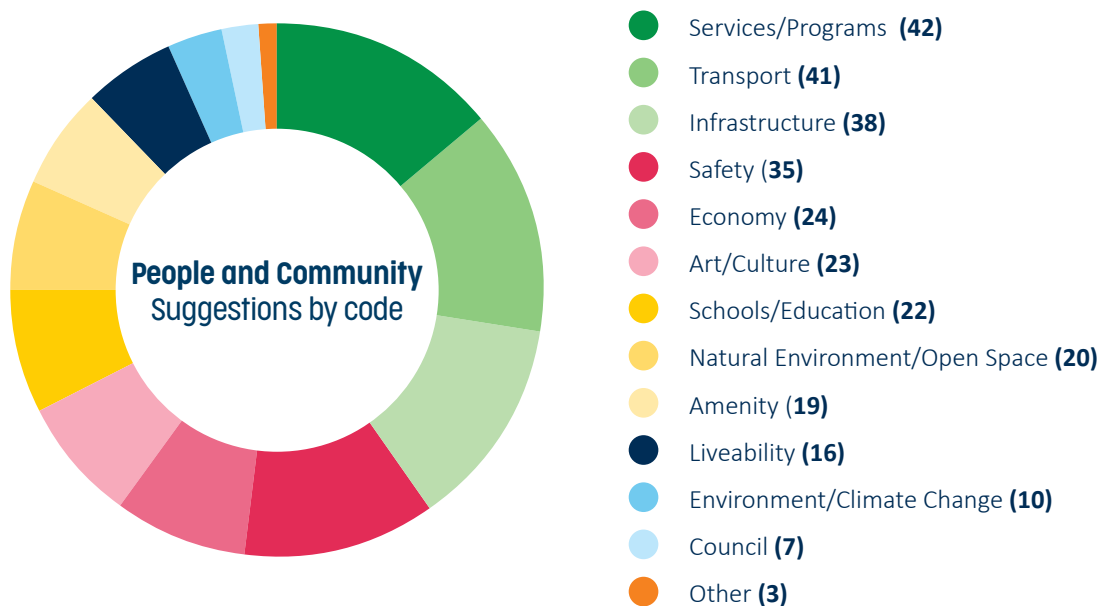
In terms of priorities Council should focus on for the next four years, a total of 321 suggestions were received for this question. The top responses related to:

- Service and programs (14% of all suggestions)
- Transport (14% of all suggestions)
- Infrastructure (13% of all suggestions)
- Safety (12% of all suggestions)

More specific responses for People and Community included:

- Increase focus on diversity, accessibility and inclusion with increased support for different sectors and groups
- Increase focus on sports, health and wellbeing and related services
- Community safety
- Improve community events
- Embrace different types of housing
- Improve Council services, communication and engagement

The diagram below details the numbers of suggestions by code:





# Places and Spaces

Overall, 90 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 14 suggestions were provided for updating these vision statements which were primarily related to the following:

- Improved acknowledgement of the growth issues affecting municipality (10% of suggestions)
- Acknowledgement of the natural environment and open spaces (7% of suggestions)
- Improved acknowledgement of the importance of inclusion (7% of suggestions)

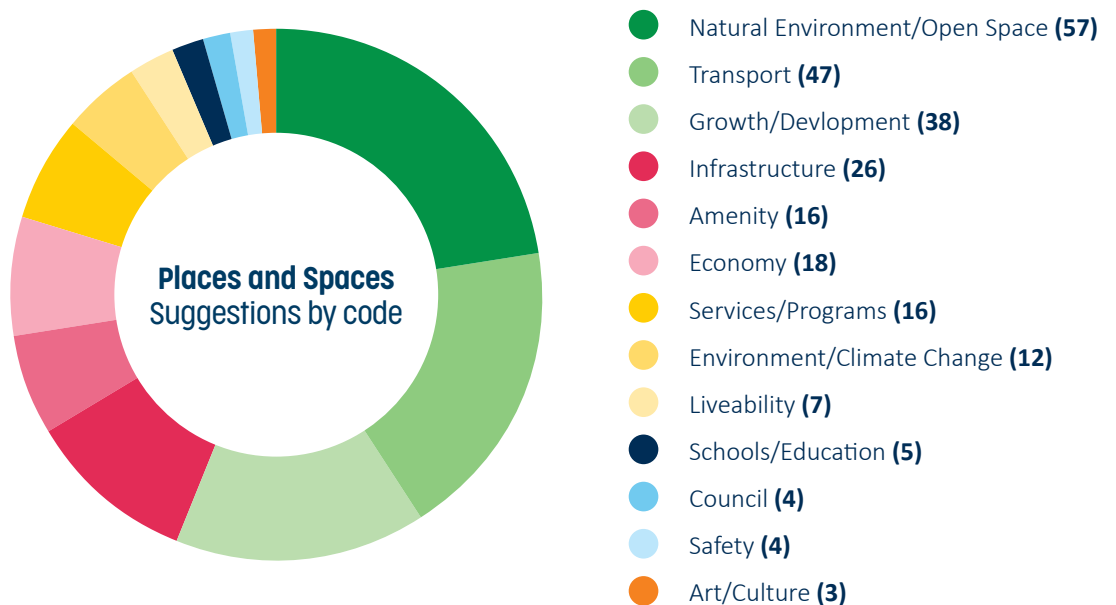
In terms of priorities Council should focus on for the next four years, a total of 274 suggestions were received for this question. The top responses related to:

- Natural environment / open spaces (23% of all suggestions)
- Transport (19% of all suggestions)
- Growth/development (15% of all suggestions)

More specific responses for Places and Spaces included:

- Focus on the environment, sustainability and nature including the importance of parks, trees and green space
- Focus on community places
- Improved transport, cycling and walking
- Improved facilities, infrastructure, roads and paths
- Housing and heritage

The diagram below details the numbers of suggestions by code:



# Earning and Learning

Overall, 90 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 10 suggestions were provided for updating these vision statements which were primarily related to the following:

- More strongly acknowledge the importance of schools/education (40% of suggestions)
- Improved acknowledgement of the importance of community (20% of suggestions)
- Improved acknowledgement of the importance of infrastructure (20% of suggestions)

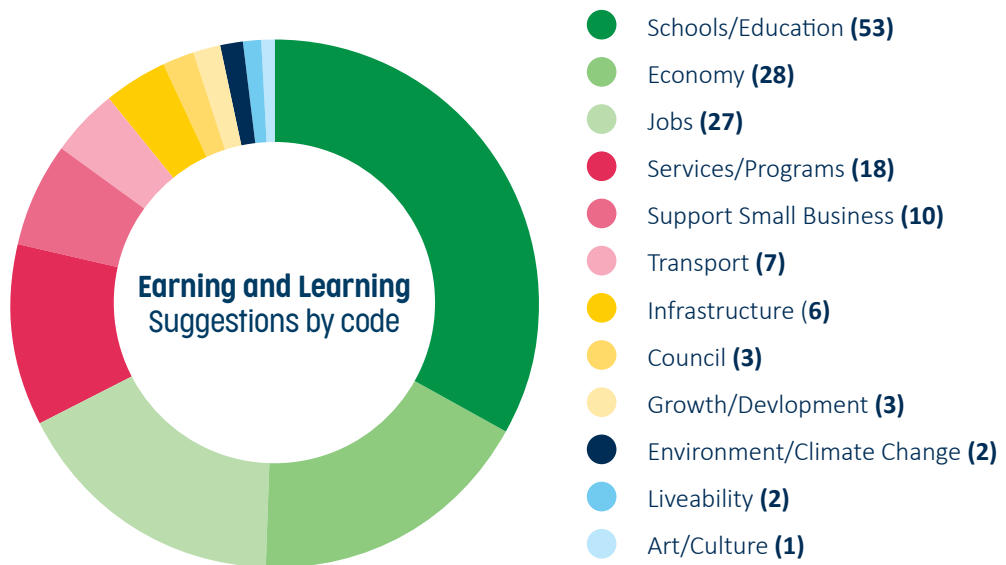
In terms of priorities Council should focus on for the next four years, a total of 164 suggestions were received for this question. The top responses related to:

- Schools/education (33% of all suggestions)
- Economy (18% of all suggestions)
- Jobs (17% of all suggestions)

More specific responses for Earning and Learning included:

- Better schools and education options including universities and TAFEs
- More support for local employment and businesses
- Business and commercial areas including the development of business hubs
- Increased options and diversity of shops and dining

The diagram below details the numbers of suggestions by code:



# Leadership and Participation

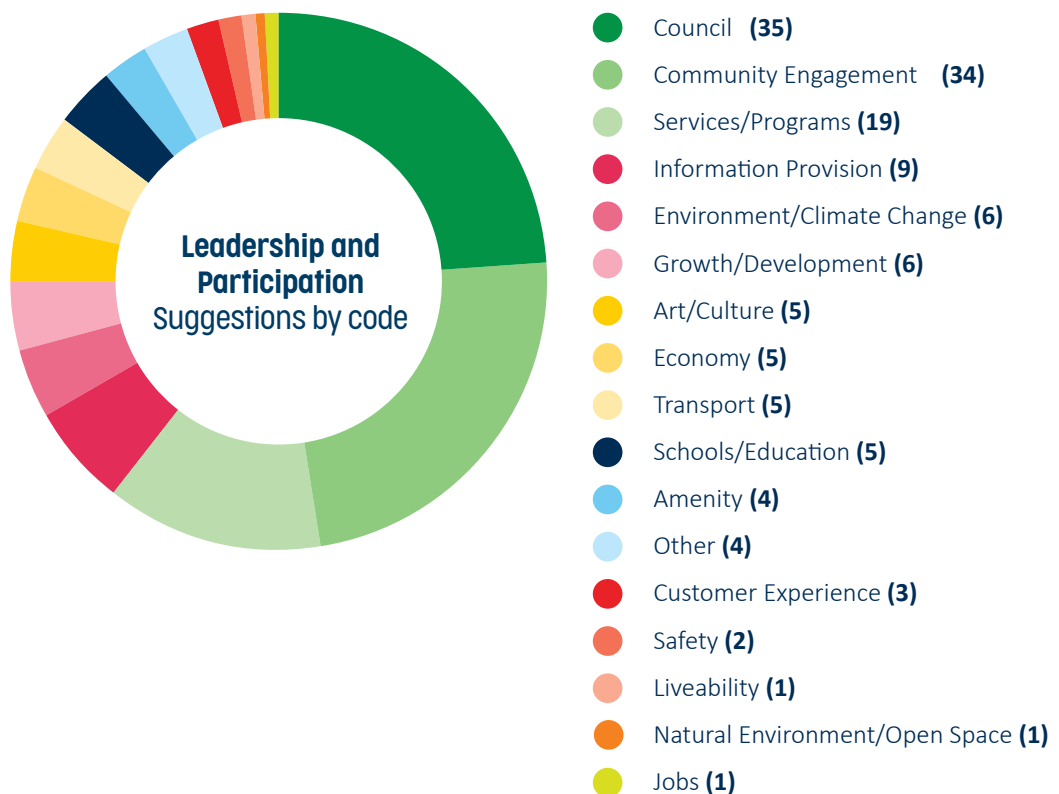
Overall, 87 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 11 suggestions were provided for enhancing these vision statements which were primarily related to the following:

- Improved acknowledgement of the importance of community (36% of suggestions)
- Improved acknowledgement of the importance of inclusion (18% of suggestions)
- In terms of priorities Council should focus on for the next four years, a total of 156 suggestions were received for this question. The top responses related to:
- The role of Council in community engagement (23% of all suggestions)
- General expectations for Council’s role (23% of all suggestions)
- Service and programs (13% of all suggestions)

**More specific responses for Leadership and Participation included:**

- Improving Council services and ensure implementation of the vision
- Improved and innovative ways of engaging with and listening to the community
- Fostering connection and volunteering
- Support for volunteers, services and groups
- Improved community leadership including Council accountability and local advocacy

The diagram below details the numbers of suggestions by code:

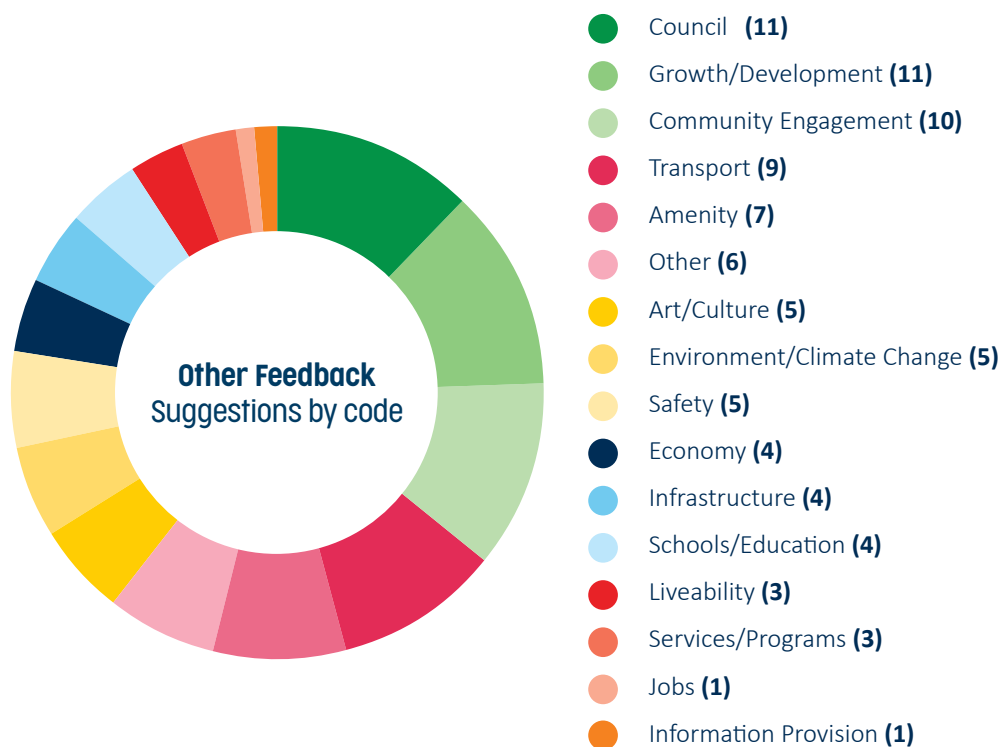


## Other feedback

In addition to asking about the vision statements and what Council should prioritise over the next four years, the survey also gave respondents an opportunity to provide other feedback. A total of 89 additional pieces of feedback were received for this question. The top responses related to:

- General expectations for Council's role (12% of all suggestions)
- Growth/development (12% of all suggestions)
- The role of Council in community engagement (11% of all suggestions)

The diagram below details the numbers of suggestions by code:



### Further information

The [Help Shape Wyndham's Future dashboard](#) provides all the detailed responses received to this survey that relate to the priorities identified by the community for the next four years. It also presents a coding and place-based view of these priorities.

# Priorities for Action Survey

## - Survey 2

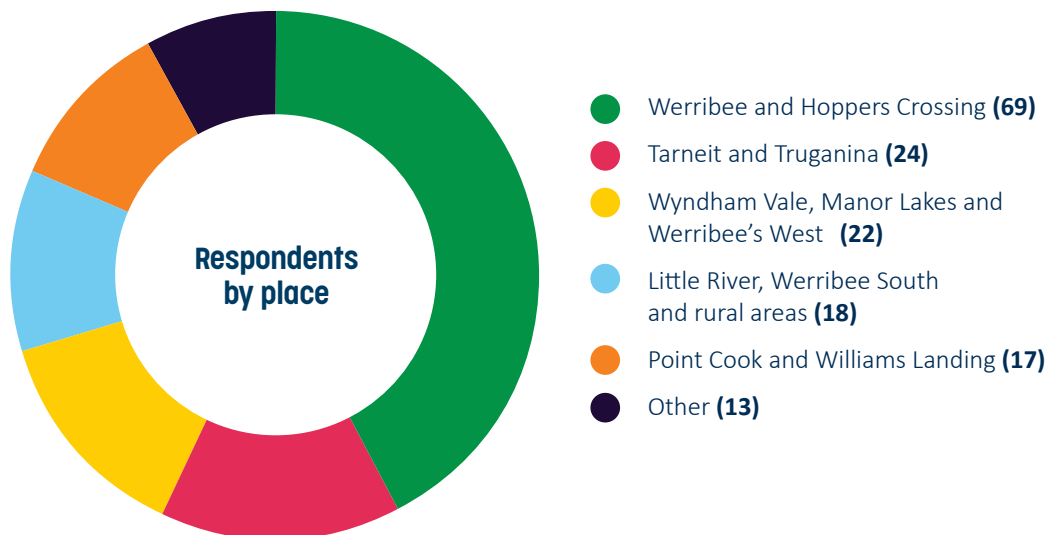
### Remit

The remit of the Priorities for Action survey was to build upon the findings of the Shaping Wyndham Survey and elicit clear priorities for Council to prioritise in its Council Plan. The priorities listed for comment included:

- Natural Environment & Open Space
- Safety
- Amenity
- Schools & Education
- Economy
- Health Services and Community Supports and Programs
- Arts & Culture
- Community Engagement
- Council
- Infrastructure
- Growth & Development
- Local Jobs
- Transport
- Environment & Climate Change

### Respondents

The survey was live for a 32 day period from Thursday 18 March 2021 until Sunday 18 April 2021 and received a total of 163 suggestions across the five different areas shown below on the diagram:



## Results

In terms of the priorities Council should consider for the next four years, a number of additional suggestions were received through this second survey. A total of 55 comments were also obtained from social media posts related to this survey were also collated and analysed. They are grouped under the themes of the Wyndham 2040 Community Vision, presented in the table below:

Theme	Additional responses	Topic
<b>People and Community</b>	37	<ul style="list-style-type: none"> <li>• Safety (15 suggestions via survey, 3 via social media)</li> <li>• Arts and culture (6 suggestions)</li> <li>• Health services and community support (5 suggestions via survey, 8 via social media)</li> </ul>
<b>Places and Spaces</b>	126	<ul style="list-style-type: none"> <li>• Infrastructure (16 suggestions via survey, 18 via social media)</li> <li>• Natural Environment and Open Space (26 suggestions)</li> <li>• Transport (14 suggestions)</li> <li>• Amenity (14 suggestions via survey, 11 via social media)</li> <li>• Environment and Climate Change (12 suggestions)</li> <li>• Growth and Development (9 suggestions via survey, 7 via social media )</li> </ul>
<b>Earning and Learning</b>	34	<ul style="list-style-type: none"> <li>• Schools and education (13 suggestions via survey, 4 via social media)</li> <li>• Economy (11 suggestions)</li> <li>• Local Jobs (6 suggestions)</li> </ul>
<b>Leadership and Participation</b>	16	<ul style="list-style-type: none"> <li>• General expectations for Council's role (8 suggestions)</li> <li>• Community Engagement (8 suggestions)</li> </ul>

## Conclusion from both surveys on priorities for action

The Shaping Wyndham Survey and the subsequent Priorities for Action survey provided the general Wyndham community with a chance to tell Council what they want prioritised over the Council term, and therefore in its 4-year Council Plan. At the end of the process, a total of 1,167 suggestions for priorities were received. The top priorities related to:

- Transport (11% of total suggestions)
- Services and Programs (10% of total suggestions)
- Natural Environment and Open Space (9% of total suggestions)
- Schools and Education (9% of total suggestions)
- Infrastructure (8% of total suggestions)

## Further Information

The [Help Shape Wyndham's Future dashboard](#) provides all detailed responses received to this survey that relate to the priorities identified by the community for the next four years. It also presents a coding and placed based view of these priorities.

# Engagement with children

## Remit

**To hear children's aspirations and priorities for Wyndham and their thoughts and ideas about what it is like to live in Wyndham by posing the following questions to kindergarten aged children:**

- What do you love about kinder?
- What do you love about where you live?
- What could make where you live even better?

## Respondents

**A total of 120 children participated across visits to the following kindergartens:**

- Thomas Chirnside Kindergarten, Werribee's West.
- Wilmington Kindergarten, Hoppers Crossing
- Jamieson Way Community Centre Kindergarten, Point Cook.
- Little River Kindergarten, Little River.
- Tarneit Kindergarten, Tarneit.

## Results

**The children identified the following themes as particularly important to them:**

- playing with friends and family.
- being able to go places like the shops and parks in the local area.
- local outdoor activities such as walking and swimming.
- local parks and playgrounds with lots of different equipment.
- opportunities to view wildlife and animals.

**The children identified the following themes to make their local areas even better:**

- increased opportunities for local activities and places such as animal parks, Christmas lights, forests and swimming pools.
- more local playgrounds with a variety of play equipment.
- more outdoor spaces for activities including playgrounds, bike riding, and basketball.
- more open space to spend time outdoors with their families.
- Children from Tarneit Kindergarten also mentioned the need for more shops and coffee facilities near parks and highlighted the need for accessible play equipment for children with disabilities.

## Further Information

The full findings of this consultation can be found in the Shaping Wyndham Kinder Visits Community Engagement Findings Report available on Council's website.

# Place Based Community Conversations

## Deliberative Process

In 2016 Council collected 2,040 stories from our residents, local businesses, community leaders and organisations about Wyndham. The community told us what they liked about the municipality, and what their hopes were for our City's future. These stories, as well as a range of other data collected through workshops, forums and individual conversations gave us a much clearer picture of the community that residents would like to live in. From this, the Wyndham 2040 Community Vision was created.

Following the introduction of the Local Government Act 2020 and the general election, Council launched the 'Help Shape Wyndham's Future' project to refresh the existing Wyndham 2040 Community Vision. It was important to acknowledge through this process the stories and contribution already collected from our community and to use this point in time review to reflect and provide further opportunities for our community to present their future vision.

## Remit

**The deliberative process undertaken consisted of a series of place-based community conversations held throughout February and March 2021. These conversations brought together five groups of randomly selected people from the following places across Wyndham:**

- Central: Werribee and Hoppers Crossing
- East: Point Cook, Williams Landing, Laverton and Laverton North
- North: Tarneit, Truganina and parts of Mount Cottrell
- West: Wyndham Vale, Manor Lakes and Werribee's West
- South: Little River, Werribee South, Mambourin, Cocoroc, Quandong, Eynesbury and parts of Mount Cottrell





**The remit of these place-based conversations was to:**

- develop an overall vision for the municipality.
- refresh the theme statements in the existing Wyndham 2040 Community Vision
- identify a set of place-based priorities for Council to consider when developing their four-year Council Plan and other legislative requirements.

The place-based community conversations were facilitated by an independent facilitator. A discussion about what consensus means was facilitated and overall, groups were comfortable with an average of 70 per cent or more equalling 'group consensus'.

In order to consolidate the outcomes of the individual place-based conversations and to provide one vision statement for Wyndham a third and final session was run. The Finalising the Wyndham 2040 Community Vision session was held on the 8 April 2021.

Further information on the structure and content of each day can be found at Appendix 2.



## Representatives and the recruitment process

The place-based conversations consisted of two sessions, held on the following dates:

Location	Session 1	Session 2	Attendees
<b>Werribee and Hoppers Crossing</b>	6 February	27 February	25
<b>Point Cook and Williams Landing</b>	7 February	28 February	21
<b>Little River and rural areas</b>	20 February	20 March	12
<b>Tarneit, Truganina and parts of Mount Cottrell</b>	13 February	27 March	21
<b>Wyndham Vale, Manor Lakes and Werribee's West</b>	14 February	28 March	20

135 randomly selected community representatives were selected to participate through a process undertaken by an independent consultant.

The recruitment process consisted two stages of randomisation. Stage one included 30,400 invitations being sent directly to randomly selected households across Wyndham, using the Council's residential database, inviting them to register. Registrations closed on Sunday 13 December and 708 registrations were received.

Stage two of the process used software developed with academics at Carnegie Mellon and Harvard Universities. Details of those who registered was inputted, together with the demographic data required to obtain the representative sample.

The target for recruitment was 30 people for each area who represent the demographics criteria of these area. Each of the five areas had targets set for recruitment based on the demographic makeup of the area as per the Australian Bureau of Statistics (ABS). These included:

- Age: 16-25 years, 26-44 years, 45-64 years, 65+
- Gender: Male, Female (with space for those who do not identify as either)
- People who speak a language other than English at home

The target for each criterion, and the actual demographics of people attending the community conversations by area can be found at Appendix 3.

Nominations for 25 representatives (5 per place) from the 99 who participated in the place-based conversations were taken to participate in the final session. In total, 23 representatives participated in this final session.

## Results

### Vision

From the five individual visions (see Appendix 4) that were established at each of the place-based conversations, the participants at the final session worked together to deliberate and agree on the vision for Wyndham. Consensus was reached at 91% on the following vision:

*A safe, connected and inclusive community. We respect, acknowledge, value and celebrate the First Nations people, our heritage, cultural diversity and multicultural strengths.*

*Our community has the infrastructure and services it needs to support holistic health and wellbeing for all. Local employment and education facilities are plentiful, and there are a variety of recreational, leisure, tourism, art and cultural opportunities for everyone to experience throughout the municipality.*

*We preserve our natural environment and rural lifestyle; we are able to get around easily and get to where we want to go efficiently. We are self-sufficient and pride ourselves on being green and sustainable.*



### Refreshed Theme Statements

Participants at the sessions also considered and reviewed the existing Wyndham 2040 theme statements. The mark ups to these themes as identified at the five place-based community conversations can be found at Appendix 5.

The feedback received across the five place-based conversations was considered by Council alongside the feedback received through the Shaping Wyndham survey. Council officers presented back the refreshed theme statements to participants at the final session. These were deliberated on and the consensus reached on each is shown in the table below.

Theme	Consensus	Amended theme statements
<b>People and Community</b>	22/23 = 96%	<p>We recognise the peoples of the Kulin Nation and their heritage as the Traditional Owners of the lands, waterways and coast on which this city is being built. We recognise the diversity of Aboriginal and Torres Strait Islander peoples, culture and stories that continue to shape our lives together. The country beginnings of our towns and shire are remembered.</p> <p>Our communities are warm, welcoming, caring, family friendly and inclusive of all. The people of Wyndham feel safe and connected to each other. We listen to and learn from the diversity of all residents. Wyndham celebrates its many cultures and participation in the arts and recreation is fostered. We create and share stories that challenge and inspire.</p> <p>Everyone is able to access services for health and wellbeing, and these are delivered to a high standard. It is easy to stay fit and healthy. Community members are collaborative participants in creating strong, supportive and environmentally sustainable neighbourhoods.</p>
<b>Places and Spaces</b>	22/23 = 96%	<p>We are responding effectively to the impacts of climate change and are working to ensure our natural environment is respected, preserved and protected.</p> <p>Growth has been managed effectively and we have the infrastructure, services, housing types, jobs, education and recreation opportunities required to support a good quality of life for residents of all ages and abilities.</p> <p>The city, coast and country elements of the municipality continue to be protected and enhanced through thoughtful and innovative planning and appropriate development.</p> <p>People are able to move around Wyndham easily. They are able get to where they want to go efficiently and with greater access to active, accessible and sustainable modes of transport.</p> <p>Our parks and open spaces encourage people to be active and connect them with nature and the outdoors.</p> <p>Wyndham provides safe and welcoming destinations for residents and visitors.</p>

<p><b>Earning and Learning</b></p>	<p>23/23 = 100%</p>	<p>Our city offers varied and plentiful employment opportunities that respond to the skills and expertise of the community. Wyndham is a place of choice for diverse businesses and it has a thriving network of small business operators.</p> <p>Wyndham offers a high standard of educational opportunities, particularly through early childhood, schools and tertiary institutions.</p> <p>There are lots of ways for people to learn and gain employment. Residents are able to share skills and build knowledge through lifelong learning opportunities. Wyndham has a wide variety of retail and hospitality opportunities.</p> <p>Local events and attractions build Wyndham's reputation as a place to visit and are a source of community pride.</p>
<p><b>Leadership and Participation</b></p>	<p>23/23 = 100%</p>	<p>Our city is home to engaged and informed residents who use their skills, knowledge and passion to effectively work together and advocate for the needs of the community.</p> <p>Residents are empowered and contribute their ideas in meaningful conversations about issues and matters which affect their municipality. Strong and effective partnerships with all levels of government, community, industry and the business sectors deliver outcomes in the best interests of the community.</p> <p>Wyndham will have a variety of ways for community members to volunteer in support of others.</p> <p>Together, we attain the Wyndham 2040 Community Vision.</p>



### Priorities for the next four years

The place-based conversations also yielded a set of priorities for Council’s resource allocation and work over the next four years. The participants worked towards these priorities through first identifying what they value about Wyndham and generating a comprehensive list of priorities. The groups then deliberated on the order of below final list of priorities, listed in descending order from most important.

Each set of priorities arising from each of the place-based conversations is presented in the tables below.

#### Werribee and Hoppers Crossing

No.	Priority
1	Roadworks: Ease congestion. Invest in / improve roads, shared paths, footpaths (and maintenance thereof). Create more frequent and active transport options
2	Improve public open spaces: Revegetation planning, re-populating natural spaces, tree planting. Maintaining the ratio of green space to development. Improve mental health and wellbeing through green spaces
3	Create local employment opportunities: Invest in volunteering opportunities and business supports
4	Improve security and safety: More police, ambulance and security services
5	Improve local education opportunities
6	Create / improve community hubs: Cater for people with disability, 'aged care' and needing employment pathways. Providing culturally diverse activities and promoting them, addressing racism.
7	Better community engagement: More events like this and more contact from Council- Bring back 'Wyndham News'
8	Advocate for specialist services in local hospitals (Werribee Mercy Hospital)
9	Creating age specific (12-18yo) activities for young people
10	Create a 'wow-factor'/gateway treatment/ arts precinct for Wyndham, tourist destination, beautify Wyndham.



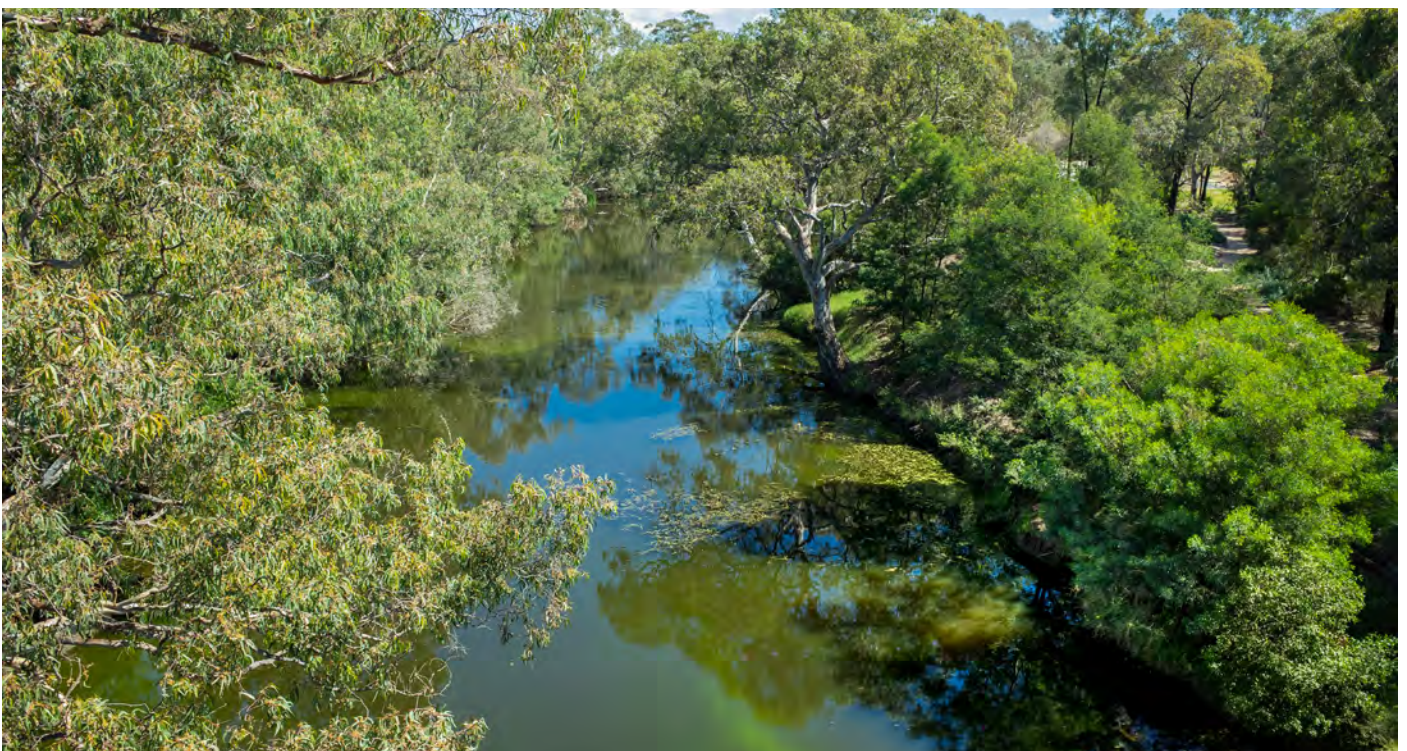
**Point Cook, Williams Landing, Laverton and Laverton North**

No.	Priority
1	Ensure sustainable community building, providing 20-minute neighbourhoods and safe pedestrian and public transport access and community facilities (all through improved planning)
2	Take the lead on climate / environmental action, increasing tree canopy and grassland protection. Focusing on protecting the natural environment and biodiversity
3	Support for local businesses, which generate local jobs and draw on local expertise and support for local start-ups: <ul style="list-style-type: none"> <li>Local business start-up support</li> </ul>
4	Create / advocate for more high-quality schools. Ensure they have better resources and cater for disability and additional needs and lifelong learning
5	Improve / invest in indoor sports facilities and more adult outdoor gyms
6	Improve public health in immediate term. Improve local hospital access and building more hospitals and medical facilities.
7	More bus routes within Point Cook
8	Better integration of busses and trains with more train stations and station parking
9	Form a sub-committee from each Council ward to assist with Councillor decisions. Council to improve communications



### Little River, Werribee South, Mambourin, Cocoroc, Quandong, Eynesbury and Mount Cottrell

No.	Priority
1	Improve public and active transport (including walking and cycling paths) to connect communities.
2	Promote, maintain and improve the character of our open spaces and environmental corridors and green wedge. Educate about the value of green and clean spaces.
3	Eliminate homelessness in Werribee: <ul style="list-style-type: none"> <li>• Provide facilities for people experiencing homelessness including services.</li> </ul>
4	Encourage, mentor and guide youth through education and stewardship into local work.
5	Help re-skill and up-skill mature aged unemployed people.
6	Tourism must be prioritised, more festivals, events and celebrate the many nationalities and talents. Push the country to coast element. Rebrand the Werribee image.
7	Protect market gardens/food bowl and promote our rural community. Honouring our primary producers, prioritising rural land for farming.
8	Upgrade local facilities in local communities.
9	Promote opportunities to bring communities together: <ul style="list-style-type: none"> <li>• Community information forums- What's happening in the community?</li> <li>• Festivals and events.</li> </ul>





**Tarneit, Truganina and parts of Mount Cottrell**

No.	Priority
1	Public transport (car parking and buses on demand, including active transport)
2	Infrastructure ready in advance (Roads, schools, hospitals, community centres, emergency services)
3	Mental health programs for everyone
4	More public hospitals and specialist health services, including disability, mental health, emergency, aged care
5	Commercial hubs and business parks (supporting local business and supporting local jobs)
6	Entertainment and socialising activities (not just in shopping centres)
7	COVID-19 recovery program (inc. welfare, business, family financial support)
8	More green spaces (be more engaged with nature, activities for everyone, trees and parks)
9	<p>Accessibility to facilities (libraries, pools, community centres).</p> <ul style="list-style-type: none"> <li>• Awareness relating to access to information and communication (promoting the services and activities that are available).</li> <li>• Proximity, extended opening hours and cost of council facilities.</li> </ul>
10	<p>All-in-one community hub (libraries/cafes/pool/dance classes/playground for younger children)</p> <ul style="list-style-type: none"> <li>• Activities for all ages</li> <li>• Better branding and signage- consumer facing (What's the offer/ What's the purpose?)</li> <li>• Better promotion and integration of services</li> </ul>

## Wyndham Vale, Manor Lakes and Werribee's West

No.	Priority
1	Improving infrastructure planning and deliver (emergency access, roads, telecommunications and public transport).
2	Making more employment opportunities locally, across industry and other work stages and age groups.
3	Safety (managing crime, new police station, secure children's crossings).
4	Education (local schools across stages, high quality tertiary options, public standards match private, more focus for years 9-12).
5	Focus on holistic mental health and welfare for everyone (more access to it and light shone on it). Promote quality and availability of local mental health services and properly trained mental health workers. Focus on prevention rather than cure.
6	'Access-for-everything' hospital no matter what you need.
7	Focus on welfare (family violence, alcohol, drugs, victim support).
8	Expand on composting initiative to have more recycling, more responsible and sustainable waste management. (Free composting, green recycling at schools and across community inc. health centres etc.)
9	Improving infrastructure planning and deliver (emergency access, roads, telecommunications and public transport).
10	Making more employment opportunities locally, across industry and other work stages and age groups.

The raw results of the priorities as identified at the five place-based community conversations can be found at Appendix 6.

### Evaluation of the deliberative process

At the conclusion of the place-based conversations, representatives completed a feedback form to evaluate their experience. In total 80 out of 99 representatives completed the feedback form, representing 81 per cent of participants.

On average, representatives who completed the feedback forms strongly agreed with all statements, reflecting a high degree of satisfaction with the process.

Feedback also indicated that community members felt a strong appreciation of the process and the opportunity to participate. The most valued components of the community conversation sessions included:

- the diversity of people involved and the opportunity to contribute ideas in a community forum.
- meeting fellow residents, sharing their views and working with teams to form consensus.
- learning about other people's views, meeting community members and being heard.
- getting involved in the process and meeting new people.
- the chance to be a part of the direction and future of Wyndham.
- the opportunity to hear from Council directly and learn more about Council's role.

More detail on these results can be found at Appendix 7.

Additional messages for Council were also noted in 3 of the place-based community conversations. These have been detailed in Appendix 8.

# Promotion and Communications

Wyndham City Council’s online engagement platform, The Loop, provided the community access to information about the Help Shape Wyndham’s Future community engagement process. This also included a designed tile to assist in translation for 10 of Wyndham’s most commonly spoken languages. It also included the National Relay Service number.

<b>Message</b>	<i>“Help shape Wyndham’s future – share your ideas and help us shape our City. Translating and Interpreting Services 13 14 50”</i>
<b>Languages</b>	<ul style="list-style-type: none"> <li>• Arabic</li> <li>• Chinese Simplified</li> <li>• Chinese Traditional</li> <li>• Gujarati</li> <li>• Hindi</li> <li>• Italian</li> <li>• Karen</li> <li>• Punjabi</li> <li>• Urdu</li> <li>• Vietnamese</li> </ul>

## Communication techniques

Several communication tools were also used to raise awareness of the project, encourage community members to participate in the surveys and to keep community updated on the progress of the place-based community conversations. A list of communication techniques used can be found below:

Community Group	Communication techniques
<b>Children 4- 12 years</b>	<ul style="list-style-type: none"> <li>• Direct email to the Kindergartens network</li> <li>• Direct email to the Library network</li> <li>• Library social media</li> </ul>
<b>Youth</b>	<ul style="list-style-type: none"> <li>• Direct email to the Youth network</li> <li>• Youth social media</li> </ul>
<b>General Wyndham Community</b>	<ul style="list-style-type: none"> <li>• Wyndham social media</li> <li>• Tailored social media posts for Councillors &amp; CEO distribution</li> <li>• Direct email to The Loop user database</li> <li>• Direct email to Neighbourhood Hubs networks</li> <li>• Wyndham News</li> <li>• Wyndham Media Releases</li> </ul>
<b>Aged and Disability</b>	<ul style="list-style-type: none"> <li>• Direct email to Wyndham Disability Support Network</li> </ul>
<b>Diverse Communities</b>	<ul style="list-style-type: none"> <li>• Direct email via Neighbourhood Hub networks</li> <li>• Direct email via Community Development networks</li> <li>• Direct email via Indigenous and Torres Strait Islander networks</li> <li>• Social Media posts in 8 languages</li> </ul>

The below tables showcase data recorded for social media posts and The Loop for the first phase of engagement.

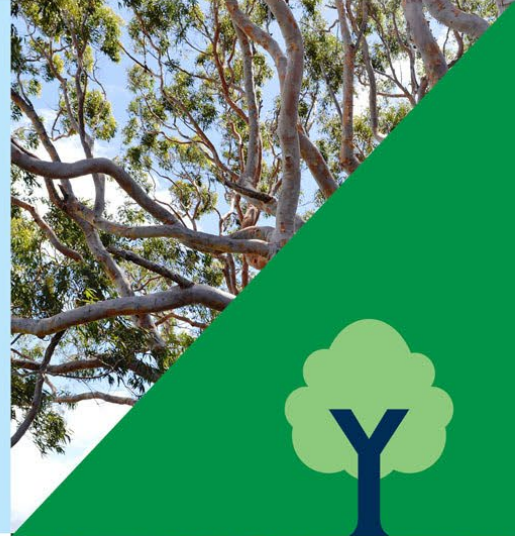
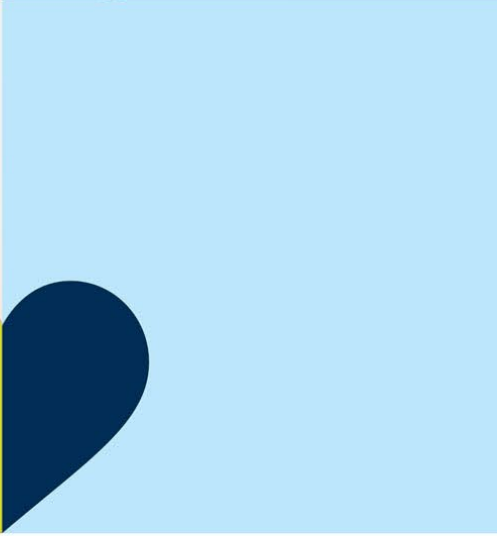
### Social media analytics

Tool	Number of posts	Number of views	Number of engagements and clicks
<b>Facebook: Wyndham City Living (Paid ads)</b>	8 (total) <ul style="list-style-type: none"> <li>English (2)</li> <li>Chinese traditional (1)</li> <li>Chinese simplified (1)</li> <li>Karen (1)</li> <li>Punjabi (1)</li> <li>Arabic (1)</li> <li>Vietnamese (1)</li> </ul>	136,098	939
<b>Facebook: Wyndham City Living (Organic posts)</b>	9	9,749	82
<b>Facebook: Youth in Wyndham</b>	1	169	1
<b>Facebook: Mayor of Wyndham City</b>	1	5,807	426

### The Loop, analytics from Wyndham City's online community engagement platform

Analytics	Number
Total number of visits to the project page (to date)	4,242
Engaged visitors (participated in the project and used an engagement tool i.e. survey)	140
Number of project followers (to date)	123

20  
WYNDHAM 40



# Appendices



wyndhamcity

## Appendix 1 – Shaping Wyndham Community Survey

<p>This is the vision for People &amp; Community that I want for Wyndham.</p> <p><input type="radio"/> Strongly Agree</p> <p><input type="radio"/> Agree</p> <p><input type="radio"/> Neutral</p> <p><input type="radio"/> Disagree</p> <p><input type="radio"/> Strongly Disagree</p>
<p>Would you change anything about these vision statements? Please describe.</p>
<p>What are your top 3-5 priorities for Wyndham City Council to deliver in relation to meeting the needs of people and community, over the next four years? Please describe.</p>
<p>This is the vision for Places &amp; Spaces that I want for Wyndham.</p> <p><input type="radio"/> Strongly Agree</p> <p><input type="radio"/> Agree</p> <p><input type="radio"/> Neutral</p> <p><input type="radio"/> Disagree</p> <p><input type="radio"/> Strongly Disagree</p>
<p>Would you change anything about these vision statements? Please describe.</p>
<p>What are your top 3-5 priorities for Wyndham City Council to deliver to meet the needs of the community in relation to places and spaces, over the next four years? Please describe.</p>
<p>This is the vision for Earning &amp; Learning that I want for Wyndham.</p> <p><input type="radio"/> Strongly Agree</p> <p><input type="radio"/> Agree</p> <p><input type="radio"/> Neutral</p> <p><input type="radio"/> Disagree</p> <p><input type="radio"/> Strongly Disagree</p>
<p>Would you change anything about these vision statements? Please describe.</p>
<p>What are your top 3-5 priorities for Wyndham City Council to deliver in relation to the earning and learning needs of the community over the next four years? Please describe.</p>
<p>This is the vision for Leadership &amp; Participation that I want for Wyndham.</p> <p><input type="radio"/> Strongly Agree</p> <p><input type="radio"/> Agree</p> <p><input type="radio"/> Neutral</p> <p><input type="radio"/> Disagree</p> <p><input type="radio"/> Strongly Disagree</p>
<p>Would you change anything about these vision statements? Please describe.</p>
<p>What are your top 3-5 priorities for Wyndham City Council to deliver in relation to the leadership &amp; participation needs of the community over the next four years? Please describe.</p>
<p>Any other feedback?</p>

## Appendix 2 – Place based conversations structure and content

### Day 1

The purpose of day one was to:

- Introduce participants to the process of deliberative engagement and their role to shape the Council Vision, priorities and theme statements
- Assist participants to understand how they will work and come together as a team, understand critical thinking and what it takes to work together to reach consensus
- Develop preliminary community Vision ideas for Wyndham
- Collect participants’ thoughts on the key issues that need to be addressed in next four years
- Provide information about the review of Wyndham 2040 and what Council has committed to.

Day one’s activities included:

<b>Context setting by Council</b>	Guests were welcomed by Council leader/s at the start of day one proceedings. This was either done by the Mayor, Deputy Mayor or CEO. Sometimes two leaders delivered welcomes. As part of these welcomes, participants were offered an introduction to the process, the challenges the City of Wyndham faces and the role they have in informing future planning through these workshops.
<b>An icebreaker by the completion of a Dove, Owl, Peacock, Eagle (DOPE) Test™</b>	This was a mechanism for participants to introduce themselves, understand their own personality traits and ways in which they may/may not relate to others in the sessions.
<b>Identification of community values</b>	Participants were asked to identify the ‘one thing’ that they value most about Wyndham. Underlying values were summarised and reflected to the participants as a group. Participants were asked to consider that if these values were important to the community now – and given the area is growing and changing – what would a meaningful Vision for the future be?
<b>A Visioning exercise</b>	Pairs/tables were asked to consider the community values identified and imagine they were looking at the City of Wyndham in 2041. Pairs/tables were then asked to describe on butcher’s paper what Wyndham looks like, both as a place and as a community. Later in the day, the Visioning exercise was revisited, by small groups (depending on participant numbers) to draft a Vision statement of their own, to be considered by the larger group.
<b>Identifying community priorities</b>	Participants worked together at their tables to determine their list of challenges/priorities they felt Wyndham faced in the coming four years. Tables were asked to nominate a spokesperson to report back to the wider group their top five of these.
<b>Having the opportunity to ask questions</b>	Participants were asked if they had any questions about the process they were undertaking. This resulted in broader questions about Council services and projects, to which Natalie Walker (Head of Strategy and Policy Impact) was on hand to respond to.
<b>Providing interim feedback about the process</b>	At the end of day one, participants were invited to provide anonymous feedback via a paper template asking what they would ‘stop, start and continue’ to improve delivery of the program.
<b>Advising of what to expect on day two</b>	

## Day 2

The purpose of day two was to:

- Finalise community Vision for Wyndham 2040 and critical priorities to be addressed in next four years
- Share information about what Council is responsible for and the four Vision themes
- Collect participants’ feedback about the Vision statements under each Vision theme
- Draft the group’s recommendation to Council.

Day two’s activities included:

<p><b>A check in about the process and reflections about day one</b></p>	<ul style="list-style-type: none"> <li>• Participants were welcomed and asked to share what they had been reflecting upon since the first workshop. They were also reminded of what the remit of the engagement program was and what they would deliver by the end of day two.</li> <li>• Insights were shared from the ‘stop, start, continue’ exercise (from the close of day one) and informed if and how changes could be made to delivery, reflecting this feedback.</li> </ul>
<p><b>Finalising a shared, community Vision</b></p>	<ul style="list-style-type: none"> <li>• Participants were reunited with their draft Vision statements from day one.</li> <li>• If the group dynamics on day one were robust, RPS would demonstrate the ‘active’ words that indicated feelings about what people a) Wanted Wyndham to be in 2014, and b) What they wanted Wyndham to deliver in 2040. These words were lifted up into word clouds to indicate the frequency to the group. A preliminary group Vision was pre-drafted for interrogation and refinement.</li> <li>• If the group dynamics on day one were more cohesive, RPS asked the group to pick the most appropriate Vision from day one and make refinements to truly reflect how the group felt to deliver a Vision that captured what they wanted Wyndham to be in 2040 and what they wanted Wyndham to deliver in 2040.</li> <li>• In group discussions (in each scenario of deliberation), participants were asked to consider, a) Does this Vision capture key elements you need to see? b) Does it need to be refined? and c) Is anything missing?</li> <li>• Changes were made by RPS, live on screen until consensus was reached.</li> </ul>
<p><b>Poster walk with Council leaders in key roles</b></p>	<ul style="list-style-type: none"> <li>• Small groups were asked to review theme posters that communicated Council challenges and ask questions directly of key Council leaders.</li> <li>• Participants moved to a different poster theme very ten minutes and had the opportunity to speak to a new Council leader.</li> </ul>
<p><b>Finalising council priorities for the coming four years</b></p>	<ul style="list-style-type: none"> <li>• Participants were reunited with their critical priorities list from day one.</li> <li>• Tables were asked to consider (also in light of their insights from the poster walk) the initial list of priorities for the coming four years and ponder if anything was missing. Missing items were added to the original list by RPS.</li> <li>• Tables were asked to report back their top five priorities per table, based upon the refreshed priorities list.</li> <li>• Deliberations took place about the value of each priority and the specific wording used to communicate them.</li> <li>• Consensus was sought on the top eight to ten priorities, per group.</li> </ul>
<p><b>Sense checking of Council’s four Vision themes</b></p>	<ul style="list-style-type: none"> <li>• Participants were reminded of Council’s four Vision themes (People and Community, Places and Spaces, Earning and Learning, and Leadership and Participation) and given a handout with each theme’s existing blurb.</li> <li>• A video was played to describe each theme (in the later stages of the program, this video was played on day one)</li> <li>• Participants were asked what they would change.</li> <li>• Changes were recorded by RPS.</li> </ul>



<b>Opportunity for a report or message for Council.</b>	<ul style="list-style-type: none"> <li>• If time permitted, or if the group had a particular passion for an area of Council service or responsibility, groups were able to draft a report or message for Council. These were recorded by RPS.</li> </ul>
<b>Reviewing next steps and closure</b>	<ul style="list-style-type: none"> <li>• Affirming of what was achieved in the two days together.</li> <li>• Reiterated consensus levels reached on the Vision and priorities.</li> <li>• Invited participants to complete program feedback.</li> <li>• Invited interest for the ‘super session’.</li> <li>• Invited participants to collect their stipends from Council</li> </ul>

### Day 3

Day three’s activities included:

<b>A check in about the process and reflections about the previous place based conversations</b>	<ul style="list-style-type: none"> <li>• Participants were welcomed and asked to share what they believe is the number one thing the municipal vision must include.</li> </ul>
<b>Finalising a shared, community Vision</b>	<ul style="list-style-type: none"> <li>• Participants were reunited with the five draft Vision statements from the place based conversations</li> <li>• Participants reviewed the five themes and asked to select the vision that would work best as the basis for the municipal vision</li> <li>• Two visions were selected and participants invited to work together to refine the statements to best reflect the intent of the draft visions</li> <li>• Participants reviewed the two amended vision statements and collectively discussed the elements that needed to be included in the final vision.</li> </ul>
<b>Poster walk with all participants on the final theme statements</b>	<ul style="list-style-type: none"> <li>• Participants walked through poster themes as a group and discussed the level of support for each theme</li> <li>• If consensus was under 80% participants discussed the sticking points (what they could not live with) and final changes were made before confirming that more than 80% consensus was reached and proceeding to the next theme.</li> </ul>

### Out-of-session process conclusion

Following the third session, the draft vision was revised by taking into account:

- The content and intent of all five community-based visions and the associated conversations that took place as they were being developed.
- The need for the content of the vision to be clear, with everyday language and easy to understand concepts.
- The matters that the resonated with participants during session three’s discussions and those they indicated they most agreed with.
- The placement of related concepts within the final vision statement.

The draft Vision was shared with participants who were invited to indicate if they supported the statement as the Wyndham 2040 Community Vision and a consensus of 91% was reached.

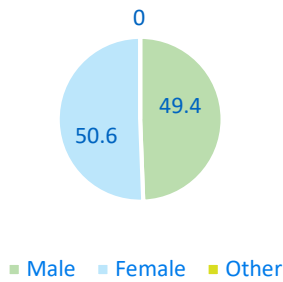
## Appendix 3 – Randomisation detail

### Werribee and Hoppers Crossing

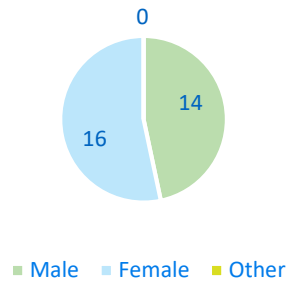
Total number of participants recruited= 30

#### Gender

**Gender Target (%)**

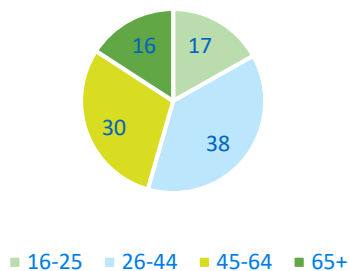


**Gender Actual (%)**

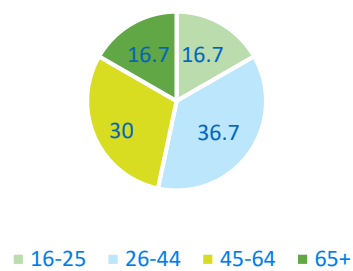


#### Age

**Age Target (%)**

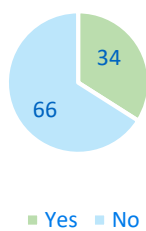


**Age Actual (%)**

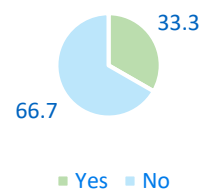


#### Language spoken at home other than English

**Language spoken at home other than English Target (%)**



**Language spoken at home other than English Actual (%)**

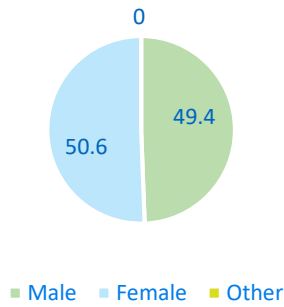


**Point Cook and Williams Landing (including the Laverton Industrial District)**

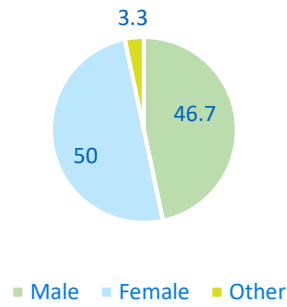
Total number of participants recruited= 30

**Gender**

**Gender Target (%)**

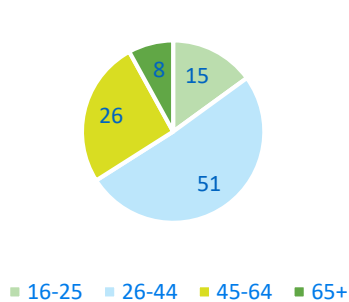


**Gender Actual (%)**

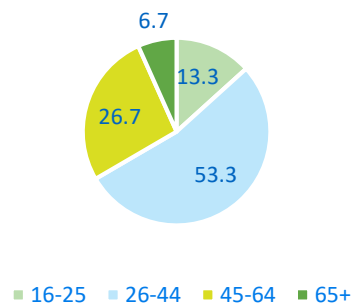


**Age**

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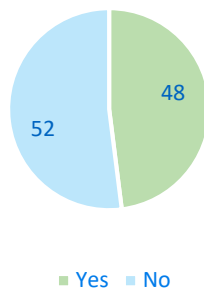


**Age Actual (%)**

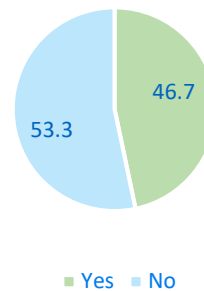


**Language spoken at home other than English**

**Language spoken at home other than English Target (%)**



**Language spoken at home other than English Actual (%)**

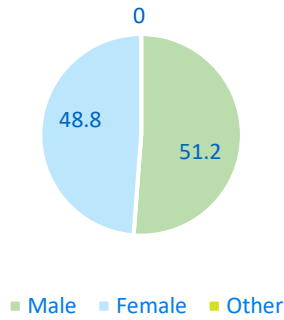


**Tarneit, Truganina and parts of Mount Cottrell**

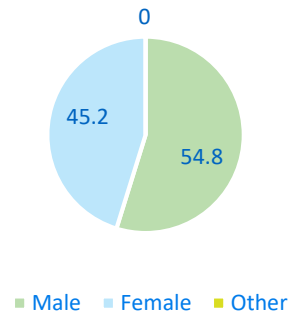
Total number of participants recruited= 30

**Gender**

**Gender Target (%)**

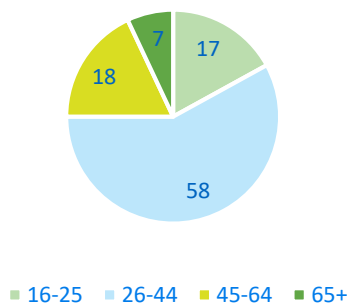


**Gender Actual (%)**

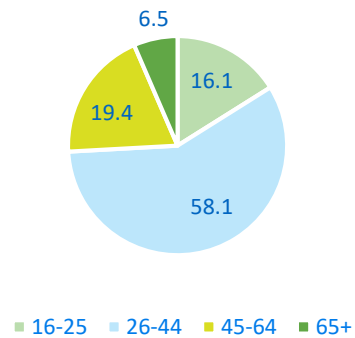


**Age**

**Age Target (%)**

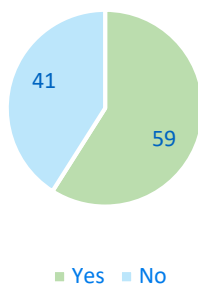


**Age Actual (%)**

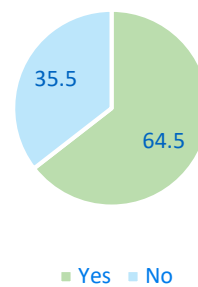


**Language spoken at home other than English**

**Language spoken at home other than English Target (%)**



**Language spoken at home other than English Actual (%)**

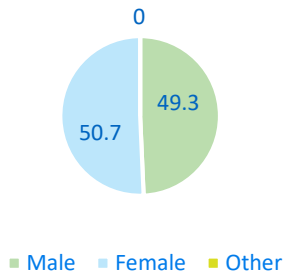


**Wyndham Vale, Manor Lakes and Werribee's West**

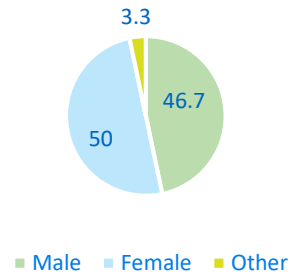
Total number of participants recruited= 30

**Gender**

**Gender Target (%)**

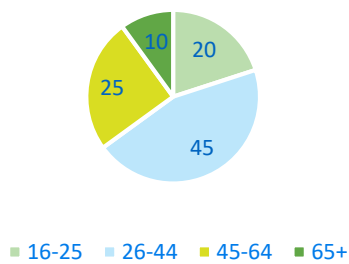


**Gender Actual (%)**

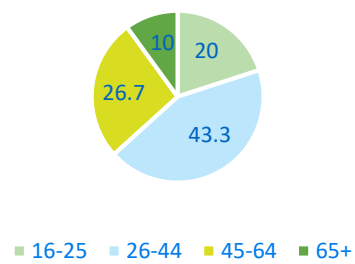


**Age**

**Age Target (%)**

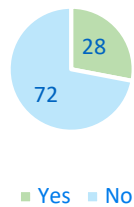


**Age Actual (%)**

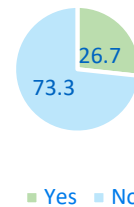


**Language spoken at home other than English**

**Language spoken at home other than English Target (%)**



**Language spoken at home other than English Actual (%)**

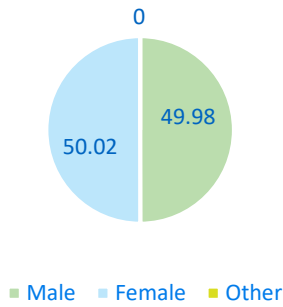


**Little River, Werribee South and the rural areas**

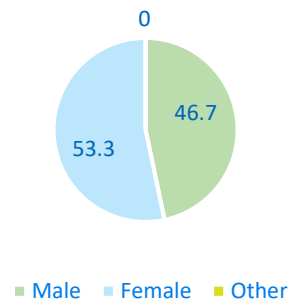
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**Gender**

**Gender Target (%)**

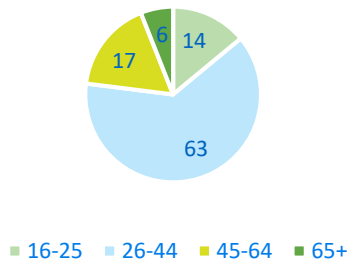


**Gender Actual (%)**

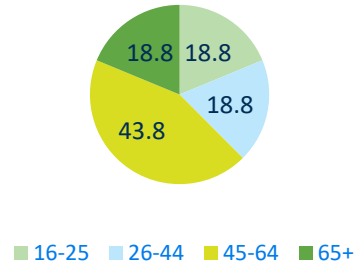


**Age**

**Age Target (%)**

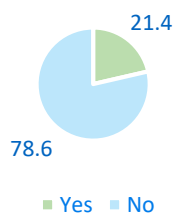


**Age Actual (%)**

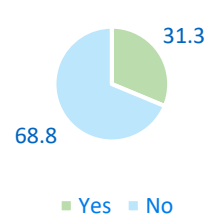


**Language spoken at home other than English**

**Language spoken at home other than English Target (%)**



**Language spoken at home other than English Actual (%)**



## Appendix 4 – Visions per place based conversation

Below is each vision that was developed and agreed on across the five place based conversations:

### Werribee and Hoppers Crossing

Wyndham in 2040 is a safe, connected and diverse community; an environmentally sustainable and green place with facilities and infrastructure that meet family and community needs to live, work, learn and play.

### Point Cook, Williams Landing, Laverton and Laverton North

In 2040, Wyndham acknowledges and values First Nations and our multicultural strengths. Our community is inclusive and safe, with a focus on holistic wellbeing. It is a twenty-minute city with sustainable growth and a strong economic backbone, that has diverse landscapes within its city, country, and coastal settings.

### Little River, Werribee South, Mambourin, Cocoroc, Quandong, Eynesbury and Mount Cottrell

In 2040, Wyndham is a safe, connected, clean, inclusive and growing community. It provides a variety of education, employment, and tourism opportunities; supports health and wellbeing for all; acknowledges, celebrates and values its heritage and cultural diversity; protects, and enhances the environment, including the green wedge, and preserves its rural lifestyle.

### Tarneit, Truganina and parts of Mount Cottrell

In 2040, Wyndham is a beautiful, accessible, safe, connected and inclusive community with an outstanding quality of life. We are a well-designed, sustainable and self-sufficient city, that is responsive to changing needs. Our innovative infrastructure supports the arts, recreation, education, jobs, health and wellbeing.

### Wyndham Vale, Manor Lakes and Werribee's West

Wyndham is a safe, healthy, family-friendly, inclusive, diverse and connected community. It is the place to live, learn, play and work, in a self-sustaining, natural environment.

## Appendix 5 – Theme statement mark ups by place

Below are the raw mark ups to the theme statements as developed and agreed at the five place based conversations:

Aqua	Insertions
Yellow	A note or an assumption
<del>Red with strikethrough</del>	Deletions

### People and Community

#### Original 2016 Statement

*Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will be connected to each other. Our communities will be welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire. We will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit and healthy. Services for health will be easily accessed and delivered at a high standard. Community members will be confident and part of caring neighbourhoods.*

#### Werribee and Hoppers Crossing

Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will ~~be~~ feel connected to each other. Our communities will be welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire.

**Community members will be confident and part of caring neighbourhoods (moved higher).**

We will acknowledge the Aboriginal heritage of the land **and the country beginnings of our towns and shire.** ~~will be remembered.~~ Wyndham residents will have opportunities to stay fit and healthy. Services for health will be easily accessed and delivered at a high standard.

#### Point Cook and Williams Landing

Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will be connected to each other. Our communities will be welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire. **We are proud of our community and** we will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit healthy **and educated.** **They will be engaged in lifelong learning.** Services for health will be easily accessed and delivered at a high standard. Community members will be confident and part of caring neighbourhoods.



### Little River, Werribee South and the rural areas

Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will be connected to each other. Our communities will be welcoming, caring and family friendly. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire. We will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit and healthy. Services for health will be easily accessed and delivered at a high standard. Community members will be confident and part of caring neighbourhoods.

### Tarneit, Truganina and parts of Mount Cottrell

Wyndham will be a family friendly, an inclusive, friendly city. Relationships between family members will be strong. The people and businesses/ services/ facilities of Wyndham will be connected to each other. Our communities will be warm and welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will participate and celebrate multiple cultures and art. We will create and share stories that challenge and inspire. We will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit and healthy. Community services for health and wellbeing will be easily accessed and delivered at a high standard. Community members will be safe, confident and part of caring neighbourhoods.

### Wyndham Vale, Manor Lakes and Werribee's West

Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will be connected to each other. Our communities will be welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire. We will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit and healthy. Services for health will be easily accessed and delivered at a high standard. Community members will be confident and part of caring neighbourhoods.

The table felt the statement captured their wishes well.

## Places and Spaces

### Original 2016 Statement

*Wyndham's transport system will be efficient. People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and built environments that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and each other. They will be activated and inviting destinations for residents and visitors.*

### Werribee and Hoppers Crossing

Wyndham’s transport system will be effective, efficient and widely accessible by our community which can create greater connections not just to greater Melbourne but also other destinations. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our parks and open spaces will connect people with the outdoors and each other. Our city will offer a diverse range of housing types and built environments that contribute to the quality of life of residents at all ages. They will be activated and inviting and actively used destinations for residents and visitors.

### Point Cook and Williams Landing

Wyndham’s transport system will be sufficient and efficient (with?) an active and innovative transport (community Uber!). People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and built environments, keep population density in check that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and each other. They will be activated and inviting destinations for residents and visitors. Note: (Assume below aqua text is regarding activated as it was underlined) More effective communication (newsletters, poster at the library) about the various activities to invite residents to engage and participate).

### Little River, Werribee South and the rural areas

Wyndham’s transport system will be efficient. People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and create built environments that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and encourage an active community and each other. Wyndham provides a safe and welcoming destination for residents and visitors. They will be activated and inviting destinations for residents and visitors.

### Tarneit, Truganina and parts of Mount Cottrell

Wyndham’s transport system will be efficient. People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and built environments that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and each other. They will be activated and inviting destinations for residents and visitors. We include our local artists, recreation, special interest (eg Water Park) and engaging access to nature (eg nature walks).

### Wyndham Vale, Manor Lakes and Werribee’s West

Wyndham’s transport system will be efficient. People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and built environments that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and each other. They will be activated and inviting destinations for residents and visitors. The table felt the statement captured their wishes well.

## Earning and Learning

### Original 2016 Statement

*Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. Wyndham will be known for great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham libraries will support learning for everyone. Residents will be able to share skills and build knowledge at community centres. Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride.*

### Werribee and Hoppers Crossing

Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators.

Wyndham will be known for great schools, ~~and~~ universities ~~and educational institutions.~~ There will be lots of ways for people to learn and gain employment. Wyndham libraries ~~Cultural facilities and institutions (art galleries, etc)~~ will support learning for everyone. Residents will be able to share skills and build knowledge. ~~at community centres.~~ Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride. (Note: Query of last sentence should be 'Places and spaces' theme?)

### Point Cook and Williams Landing

Our city will offer varied and plentiful local employment options ~~to cater to the skills and expertise of the community with special consideration given to vulnerable groups and minorities.~~ (Moved from below) Wyndham will have a good mix of shops and shopping destinations. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. Wyndham will be known for ~~early childhood education and~~ great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham ~~libraries~~ will support learning for everyone, ~~including migrant and diverse community.~~ Residents will be able to share skills and build knowledge at community centres. ~~Wyndham will have a good mix of shops and shopping destinations.~~ (Moved higher.) Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride.

### Little River, Werribee South and the rural areas

Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. Wyndham will be known for great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham libraries will support learning for everyone. Residents will be able to share skills and build knowledge at community centres. Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride. ~~Wyndham is famous for protecting, advocating others, promoting and in turn benefiting from its green spaces. Wyndham communicates successfully to its citizens, the availability and advantages of its many features.~~

### Tarneit, Truganina and parts of Mount Cottrell

Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. **Wyndham will offer a consistently high standard of education at all schools and tertiary institutions.** Wyndham will be known for great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham libraries will support learning for everyone. Residents will be able to share skills and build knowledge at community centres. Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride.

### Wyndham Vale, Manor Lakes and Werribee's West

Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. Wyndham will be known for great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham libraries will support learning for everyone. Residents will be able to share skills and build knowledge at community centres. Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham's reputation as a place to visit and be a source of community pride. **The table felt the statement captured their wishes well.**

## Leadership and Participation

### Original 2016 Statement

*Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned.*

### Werribee and Hoppers Crossing

Our Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned.

**No edits requested.**

### Point Cook and Williams Landing

Our Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned.

**Note: We approve this message**

### Little River, Werribee South and the rural areas

Our Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned. Wyndham acknowledges and willing to support collaboration and partnership with the community through financial, logistical and resources.

Note: Change the image to better represent the theme.

### Tarneit, Truganina and parts of Mount Cottrell

Our Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned. Informed community utilising all services.

Note: Content on leadership is lacking/missing. Is it a reference to council leadership or community leadership? How can community members be empowered to lead? How is social inclusion covered in this theme?

### Wyndham Vale, Manor Lakes and Werribee's West

Our Wyndham will have a variety of ways for community members and multifaith organisations to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned.

## Appendix 6 – Raw priorities by place

Please note the below findings are recorded verbatim and have not been copy edited.

Place	Community values	Raw priorities from day one	Final, agreed priorities from day two
Werribee and Hoppers Crossing	<ul style="list-style-type: none"> <li>• Location</li> <li>• Climate</li> <li>• Able to do everything here</li> <li>• Convenience</li> <li>• Harmonious</li> <li>• Diversity</li> <li>• Accessible facilities</li> <li>• City life</li> <li>• Local opportunities</li> <li>• Community strength (friendly, socially accepting)</li> <li>• Tourism precinct</li> <li>• Natural beauty/environment (Trees, parks, rivers, wildlife, bird life, waterways)</li> <li>• Variety of open spaces</li> <li>• Aboriginal heritage</li> <li>• Family oriented</li> <li>• Sporting facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Roadworks: Ease congestion</li> <li>• Invest in / improve roads, shared paths, footpaths (and maintenance thereof)</li> <li>• Create / improve community hubs: Cater for people with disability, 'aged care' and needing employment pathways</li> <li>• Create more frequent and active transport options</li> <li>• Invest in / improve CBD parking (or this could be about the availability / price of spaces?)</li> <li>• Create local employment opportunities: Invest in volunteering opportunities for young people and business supports</li> <li>• Heighten cultural awareness: Have culturally diverse facilities and activities for community</li> <li>• Improve security and safety: Policing against racism</li> <li>• Better planning and advocacy: Inform strategic planning for all infrastructure</li> <li>• Improve mental health and wellbeing through green spaces</li> <li>• Create an Arts and Retail Precinct</li> <li>• Improve local education opportunities</li> <li>• Re-purposing existing buildings: Homeless support</li> </ul>	<p><b>First priorities, with five tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Roadworks: Ease congestion. Invest in / improve roads, shared paths, footpaths (and maintenance thereof). Create more frequent and active transport options</li> <li>• Improve public open spaces: Revegetation planning, re-populating natural spaces, tree planting. Maintaining the ratio of green space to development. Improve mental health and wellbeing through green spaces</li> </ul> <p><b>Second priorities, with three tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Create local employment opportunities: Invest in volunteering opportunities and business supports</li> <li>• Improve security and safety: More police, ambulance and security services</li> </ul> <p><b>Third priorities, with two tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Improve local education opportunities</li> <li>• Create / improve community hubs: Cater for people with disability, 'aged care' and needing employment pathways. Providing culturally diverse activities and promoting them, addressing racism.</li> </ul>

		<ul style="list-style-type: none"> <li>• Improve public open spaces: Revegetation planning, re-populating natural spaces, tree planting</li> <li>• Better community engagement: More events like this and more contact from Council - Bring back 'Wyndham News'</li> <li>• Invest in specialist hospitals for women and children</li> </ul>	<p><b>Fourth priorities, with one table in agreement:</b></p> <ul style="list-style-type: none"> <li>• Better community engagement: More events like this and more contact from Council - Bring back 'Wyndham News'</li> <li>• Advocate for specialist services in local hospitals (Werribee Mercy Hospital)</li> <li>• Creating age specific (12-18yo) activities for young people</li> <li>• Create a 'wow-factor'/gateway treatment/arts precinct for Wyndham, tourist destination, beautify Wyndham.</li> </ul>
<p><b>Point Cook and Williams Landing</b></p>	<ul style="list-style-type: none"> <li>• Family friendly (four tables agreed)</li> <li>• Environment and natural resources</li> <li>• Open spaces, play spaces and parks</li> <li>• The people who make our community</li> <li>• Multiculturalism (food and people)</li> <li>• Harmonious</li> <li>• Non-judgemental and openminded</li> <li>• Friendly digital networks</li> <li>• Supportive</li> <li>• Community sharing of resources</li> <li>• Proximity to city and location in general</li> <li>• Affordability</li> <li>• Safety and security</li> <li>• Peaceful living</li> </ul>	<ul style="list-style-type: none"> <li>• Improve ranking of schools to attract great teachers</li> <li>• Take the lead on climate / environmental action</li> <li>• Enhance or support mental and emotional health for vulnerable groups (early childhood, youth and elderly)</li> <li>• More school holiday programs (or better quality) provided by council.</li> <li>• Increase community support for migrant communities and new residents</li> <li>• Improve community facilities (arts centres / cultural spaces)</li> <li>• Support for local businesses, which generate local jobs and draw on local expertise</li> <li>• Improve / invest in indoor sports facilities</li> <li>• Improve NBN connectivity, especially with people needing to work from home</li> <li>• More bus routes within Point Cook</li> <li>• Improve bus lanes to reduce bottlenecks from buses stopping at bus stops</li> </ul>	<p><b>First priorities, with four tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Ensure sustainable community building, providing 20-minute neighbourhoods and safe pedestrian and public transport access and community facilities (all through improved planning)</li> </ul> <p><b>Second priorities, with three tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Take the lead on climate / environmental action, increasing tree canopy and grassland protection. Focusing on protecting the natural environment and biodiversity</li> <li>• Support for local businesses, which generate local jobs and draw on local expertise and support for local business start-ups</li> <li>• Create / advocate for more high-quality schools. Ensure they have better resources and cater for disability and additional needs and lifelong learning</li> </ul> <p><b>Third priorities, with two tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Improve / invest in indoor sports facilities and more adult outdoor gyms</li> </ul>

	<ul style="list-style-type: none"> <li>• Modern amenities (including city design being future-forward)</li> </ul>	<ul style="list-style-type: none"> <li>• Create / advocate for more secondary schools. Ensure they have better resources and cater for disability and additional needs</li> <li>• Better integration of busses and trains with more station parking</li> <li>• Ensure sustainable community building, inc. 20-minute neighbourhoods / walking and public transport access (all through improved planning)</li> <li>• Improve public health in immediate term</li> <li>• Public education and more maintenance to tackle litter and waste in public and natural spaces</li> <li>• Improve local hospital access</li> <li>• Use SMS alerts to communicate with community</li> <li>• Mask dispensers at key places where people gather</li> <li>• More adult outdoor gyms</li> <li>• Improved infrastructure around school zones to ease drop off / pick up</li> <li>• Local business start-up support</li> <li>• Improve Point Cook traffic including intersection at Snades Road</li> <li>• Improve mobile phone reception across Wyndham as it's patchy and quality depends on which provider you're with.</li> </ul>	<p><b>Fourth priorities, with one table in agreement:</b></p> <ul style="list-style-type: none"> <li>• Improve public health in immediate term.</li> <li>• Improve local hospital access and building more hospitals and medical facilities.</li> <li>• More bus routes within Point Cook</li> <li>• Better integration of busses and trains with more train stations and station parking</li> <li>• Form a sub-committee from each Council ward to assist with Councillor decisions. Council to improve communications</li> </ul>
<p>Little River, Werribee South and the rural areas</p>	<ul style="list-style-type: none"> <li>• Cultural diversity</li> <li>• Diverse landscape</li> <li>• Local biodiversity</li> <li>• Respect and protection of green spaces (future generations, social</li> </ul>	<ul style="list-style-type: none"> <li>• Bring back tourism (holidays and events)</li> <li>• Improve public and active transport (walking and cycling paths) to connect communities</li> <li>• Eliminate homelessness in Werribee</li> <li>• Encourage, mentor and guide youth into work (through) stewardship</li> </ul>	<p><b>First priorities, with two tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Improve public and active transport (including walking and cycling paths) to connect communities.</li> <li>• Promote, maintain and improve the character of our open spaces and environmental corridors and</li> </ul>



	<p>benefits, local produce, psychological benefits)</p> <ul style="list-style-type: none"> <li>• Community spirit</li> <li>• Country in the city</li> <li>• Potential for development</li> <li>• Open space</li> <li>• Playgrounds and parks (Wyndham Park)</li> <li>• Beaches</li> <li>• Knowing your neighbours</li> <li>• Stability</li> <li>• Restaurants</li> <li>• Potential for development</li> </ul>	<ul style="list-style-type: none"> <li>• Bringing communities together</li> <li>• Upgrade facilities - parks, safe, serviceable, practical open and public spaces</li> <li>• Focus on local jobs and support local businesses</li> <li>• Educate about the value of green and clean spaces</li> <li>• Diversity of education - choices</li> <li>• Invest in the waterfront - community markets</li> <li>• Direct transport / shuttles separate (journeys?) to tourist attractions</li> <li>• Promote, maintain and improve the character of our open spaces and environmental corridors</li> </ul>	<p>green wedge. Educate about the value of green and clean spaces.</p> <p><b>Second priorities, with one table in agreement:</b></p> <ul style="list-style-type: none"> <li>• Eliminate homelessness in Werribee: Provide facilities for people experiencing homelessness including services.</li> <li>• Encourage, mentor and guide youth through education and stewardship into local work.</li> <li>• Help re-skill and up-skill mature aged unemployed people.</li> <li>• Tourism must be prioritised, more festivals, events and celebrate the many nationalities and talents.</li> <li>• Push the country to coast element.</li> <li>• Rebrand the Werribee image.</li> <li>• Protect market gardens/food bowl and promote our rural community. Honouring our primary producers, prioritising rural land for farming.</li> <li>• Upgrade local facilities in local communities.</li> <li>• Promote opportunities to bring communities together: <ul style="list-style-type: none"> <li>- Community information forums - What's happening in the community?</li> <li>- Festivals and events.</li> </ul> </li> </ul>
<p><b>Tarneit, Truganina and parts of Mount Cottrell</b></p>	<ul style="list-style-type: none"> <li>• Affordable</li> <li>• Diverse community</li> <li>• Everything is here to enjoy including services and facilities, shops and entertainment</li> <li>• Lots of growth</li> <li>• Family friendly</li> </ul>	<ul style="list-style-type: none"> <li>• Infrastructure ready in advance</li> <li>• Wyndham identity and character</li> <li>• Public transport (car parking and buses)</li> <li>• Accessibility to facilities (libraries, pools, community centres). Awareness relating to access to information and communication.</li> <li>• More public hospitals</li> <li>• Mental health programs for children</li> </ul>	<p><b>First priorities, with three tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Public transport (car parking and buses on demand, including active transport)</li> <li>• Infrastructure ready in advance (Roads, schools, hospitals, community centres, emergency services)</li> </ul>

	<ul style="list-style-type: none"> <li>• Community minded</li> <li>• Friendly and adaptive</li> <li>• Safe place to live</li> <li>• Inclusive</li> <li>• Open space</li> <li>• Gateway to rural areas</li> <li>• Parks</li> <li>• Proximity to the city</li> <li>• Public transport (VLine)</li> <li>• Good schools</li> </ul>	<ul style="list-style-type: none"> <li>• COVID-19 recovery program (inc. welfare, business, family financial support)</li> <li>• Community unity / sense of belonging</li> <li>• Cycling infrastructure</li> <li>• Entertainment and socialising activities (not just in shopping centres)</li> <li>• Sporting ovals and stadiums</li> <li>• All-in-one community hub (libraries, cafes, pool, dancing classes)</li> <li>• More green spaces (be more engaged with nature, activities for everyone, trees and parks)</li> <li>• Regional scale park</li> <li>• Advocacy for walking school buses</li> <li>• More exhibition and art spaces</li> <li>• Protecting school lands</li> <li>• Commercial hubs and business parks (supporting local business and supporting local jobs)</li> <li>• Availability of local service centres (Medicare and Centrelink)</li> <li>• Land for cemeteries</li> <li>• Managing illegal dumping - promoting free access to hard rubbish dumping</li> <li>• More public toilets in parks</li> <li>• Rough playground - experimental play for kids</li> <li>• Poor network coverage</li> </ul>	<p><b>Second priorities, with two tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Mental health programs for everyone</li> <li>• More public hospitals and specialist health services, including disability, mental health, emergency, aged care</li> <li>• Commercial hubs and business parks (supporting local business and supporting local jobs)</li> <li>• Entertainment and socialising activities (not just in shopping centres)</li> </ul> <p><b>Third priorities, with one table in agreement:</b></p> <ul style="list-style-type: none"> <li>• COVID-19 recovery program (inc. welfare, business, family financial support)</li> <li>• More green spaces (be more engaged with nature, activities for everyone, trees and parks)</li> <li>• Accessibility to facilities (libraries, pools, community centres).</li> <li>• Awareness relating to access to information and communication (promoting the services and activities that are available).</li> <li>• Proximity, extended opening hours and cost of council facilities.</li> <li>• All-in-one community hub (libraries, cafes, pool, dancing classes, playground for younger children): <ul style="list-style-type: none"> <li>- Activities for all ages</li> <li>- Better branding and signage- consumer facing (What's the offer/What's the purpose?)</li> <li>- Better promotion and integration of services</li> </ul> </li> </ul>
<p>Wyndham Vale, Manor Lakes and Werribee's West</p>	<ul style="list-style-type: none"> <li>• Safety – a safe pace</li> <li>• A family environment</li> <li>• Community connection (Events and activities)</li> </ul>	<ul style="list-style-type: none"> <li>• Improving infrastructure planning and deliver (emergency access, roads, telecommunications and public transport)</li> <li>• Making more employment opportunities locally, across industry and other work stages</li> </ul>	<p><b>First priorities, with four tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Improving infrastructure planning and deliver (emergency access, roads, telecommunications and public transport)</li> </ul>

	<ul style="list-style-type: none"> <li>• Natural environment (Birds, bike and walking paths)</li> <li>• Cafes, gardens</li> <li>• Multicultural community</li> <li>• Wetlands – Lollipop Creek</li> <li>• The community</li> <li>• Eagle Stadium</li> <li>• The train stations (Public transport access to the city)</li> <li>• The shopping centre (Meeting family)</li> <li>• The river – We lose the river we lose Werribee</li> <li>• The zoo</li> <li>• The wineries</li> <li>• The golf course</li> <li>• Wyndham Harbour</li> <li>• Free parking</li> <li>• Access to everything (Farms, beaches)</li> <li>• Wide variety of entertainment</li> <li>• Equestrian centre</li> <li>• Sporting facilities</li> </ul>	<ul style="list-style-type: none"> <li>• Safety (managing crime, new police station, secure children’s crossings)</li> <li>• Schools (local schools across stages, high quality tertiary options, public stands match private, more focus for years 9-12)</li> <li>• Focus on mental health for everyone (more access to it and light shone on it) Promote quality and availability of local mental health services</li> <li>• 'Access-for-everything' hospital no matter what you need</li> <li>• Improving emergency access at hospital</li> <li>• Providing more local sporting facilities, more team-based activities beyond young children (rang in need is 12-19)</li> <li>• Equal and inclusive accessibility so all can access public transport, services and facilities (integrated at build, not an 'add on' approach)</li> <li>• Focus on welfare (family violence, alcohol, drugs, victim support)</li> <li>• Targeted health services</li> <li>• Address volume of need at hospital</li> <li>• Needs to be more events inc. multicultural events that bring community in more (food-based/markets)</li> <li>• Properly trained mental health workers</li> <li>• Fitness equipment in public spaces</li> <li>• Better and safer cycling access with separate cycling paths</li> <li>• Better promotion of community / exercise options</li> <li>• Looking at and leveraging skills sets of new residents</li> </ul>	<p><b>Second priorities, with three tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• Making more employment opportunities locally, across industry and other work stages and age groups</li> <li>• Safety (managing crime, new police station, secure children’s crossings)</li> <li>• Education (local schools across stages, high quality tertiary options, public standards match private, more focus for years 9-12)</li> <li>• Focus on holistic mental health and welfare for everyone (more access to it and light shone on it). Promote quality and availability of local mental health services and properly trained mental health workers. Focus on prevention rather than cure.</li> </ul> <p><b>Third priorities, with two tables in agreement:</b></p> <ul style="list-style-type: none"> <li>• 'Access-for-everything' hospital no matter what you need</li> </ul> <p><b>Fourth priorities, with one table in agreement:</b></p> <ul style="list-style-type: none"> <li>• Focus on welfare (family violence, alcohol, drugs, victim support)</li> <li>• Expand on composting initiative to have more recycling, more responsible and sustainable waste management. (Free composting, green recycling at schools and across community inc. health centres etc.)</li> </ul>
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		<ul style="list-style-type: none"> <li>• Access local farms / produce for food sourcing for food security</li> <li>• Teach people how to care for community</li> <li>• Better promotion of activities outside of social media</li> <li>• Planting more trees (tackling climate change / sustainability. This can also generate jobs)</li> <li>• Engage community in sustainability action</li> <li>• Expand on composting initiative to have more recycling, more responsible and sustainable waste management.</li> </ul>	
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## Appendix 7 – Deliberative process template and feedback

### Feedback form

At the conclusion of the workshops on day 2, participants completed a feedback form. This was to ascertain their experiences of the workshop, and what improvements can be made in the future. A copy of the form is provided below.

## POST EVENT FEEDBACK FORM

*Please give us your feedback on this form so we can improve for next time!*

Event	Wyndham 2040 Vision Engagement Program: <Location name>
Date	<Location date>

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
The timings were appropriate for the sessions	1	2	3	4	5
The place we met was appropriate	1	2	3	4	5
The objectives were clearly stated for the sessions	1	2	3	4	5
The facilitator presented clearly and logically	1	2	3	4	5
The content was interesting	1	2	3	4	5
The facilitator allowed me and others to have a say	1	2	3	4	5
There were opportunities for me to participate in an engaging and appropriate way	1	2	3	4	5

Do you have any suggestions about how the sessions could have been improved?

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What did you value most about the sessions?

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Do you have any other comments?

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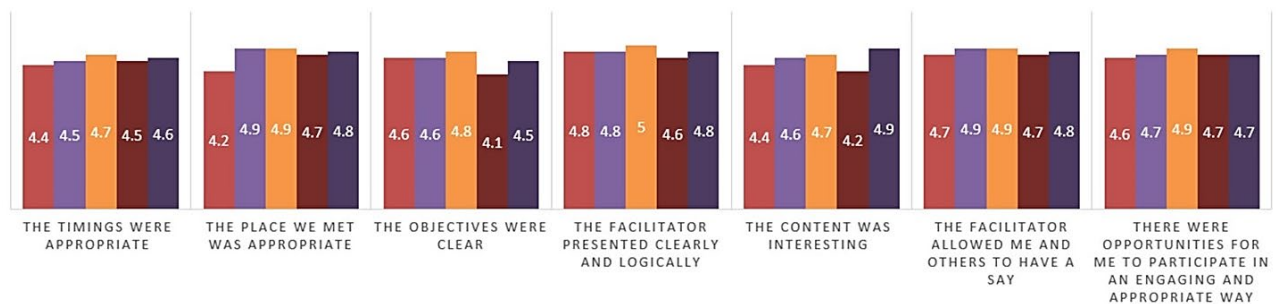
The below table indicated the number of completed feedback forms that were collected by RPS at the closure of day two:

Location	Number of forms completed and returned
Werribee and Hoppers Crossing	23
Point Cook and Williams Landing	20
Little River, Werribee South and the rural areas	9
Tarneit, Truganina and parts of Mount Cottrell	12
Wyndham Vale, Manor Lakes and Werribee’s West	16
<b>Total</b>	<b>80</b>

**Overall feedback**

The bar graph below provides a comparative analysis of results - across all groups - and their feedback on the engagement program. Participants were asked to rank their level of agreement (1 strongly disagree – 5 strongly agree) with key statements:

Werribee and Hoppers Crossing	
Point Cook and Williams Landing	
Little River, Werribee South and the rural areas	
Tarneit, Truganina and parts of Mount Cottrell	
Wyndham Vale, Manor Lakes and Werribee’s West	



### Suggestions for improvement

Participants were also asked to provide suggestions for improvement to the community conversation sessions and list the components they most valued from their experience.

Suggestions for improvement to the community conversation sessions are listed by place below:

Place	Suggestions for improvement
Werribee and Hoppers Crossing	<ul style="list-style-type: none"> <li>Participants suggested audio improvements to better hear each other and more time for discussions.</li> <li>One participant commented on the lack of connection between the session on 'What does Council do' and the rest of the workshop topics.</li> </ul>
Point Cook and Williams Landing	<ul style="list-style-type: none"> <li>There were not many suggestions for feedback as participants were overall satisfied with the workshop, however one participant requested more clarity on the objectives for each activity and another suggestion the actions to Council could have been refined more.</li> <li>A participant suggested longer breaks and potentially longer sessions, eg from 9am – 5pm. Another participant suggested splitting the workshops across two days.</li> </ul>
Little River, Werribee South and the rural areas	<ul style="list-style-type: none"> <li>There were not many suggestions for feedback as participants were overall satisfied with the workshop, however one participant requested further better technology options to hear over talking people. Another requested a Facebook group to exchange information.</li> </ul>
Tarneit, Truganina and parts of Mount Cottrell	<ul style="list-style-type: none"> <li>There were not many suggestions for feedback as participants were overall satisfied with the workshop, however one participant suggested more time between sessions and less structured breaks.</li> </ul>
Wyndham Vale, Manor Lakes and Werribee's West	<ul style="list-style-type: none"> <li>A participant wanted more time and mixing of groups throughout the day. One participant suggested more younger people should be involved and another believed there were some strong personal opinions that could have been managed better.</li> </ul>

### Most valued components

The most valued components of the community conversation sessions are listed by place below:






Place	Most valued
Werribee and Hoppers Crossing	<p>Things they valued most were the diversity of people involved and the opportunity to contribute ideas in a community forum.</p> <ul style="list-style-type: none"> <li>"That I was able to contribute to the future of Wyndham 2040."</li> <li>"The chance to be a part of the direction and future of Wyndham."</li> <li>"Finding out things about the council I didn't already know."</li> <li>"Opportunity to hear from council directly and more importantly other members of community."</li> <li>"The event was well organised and supported by council, facilitators did an excellent job to enable all to be heard. Clearly articulated all requirements and assisted group to an agreeable consensus."</li> <li>"The diverse voices. I felt that all parts of the community were</li> </ul>

	represented.”
Point Cook and Williams Landing	<p>Things they valued most were meeting fellow residents, sharing their views and working with teams to form consensus.</p> <ul style="list-style-type: none"> <li>• “It was great seeing the participants share their views and come to agreements in a friendly way.”</li> <li>• “That we’ve been given opportunities for our thoughts to be heard.”</li> <li>• “Everyone’s views. I learnt a lot about the council. Meet with locals &amp; sharing views was an awesome experience.”</li> <li>• “Have time speaking to other members of council that overlooked different areas such as health &amp; wellbeing &amp; being given the opportunity to ask questions.”</li> <li>• “I loved the group discussions about important issues. It was eye-opening to hear other people’s points of view.”</li> </ul>
Little River, Werribee South and the rural areas	<p>Things they valued most were learning about other people’s views, meeting local residents and being heard.</p> <ul style="list-style-type: none"> <li>• “Meeting others from my area who are interested in planning for the future.”</li> <li>• “Learning about other people’s views from my community and having someone from council to advise us on policy, who to speak to, etc.”</li> <li>• “Allow for us all the be heard.”</li> <li>• “Meeting other local residents to the area &amp; feeling included as the younger generation.”</li> </ul>
Tarneit, Truganina and parts of Mount Cottrell	<p>Things they valued most were getting involved in the process and meeting new people.</p> <ul style="list-style-type: none"> <li>• “Community involvement, and all our queries responded by council personnel.”</li> <li>• “The process &amp; facilitation was excellent. Nicola did a great job of facilitating to reach the goals &amp; consensus of the group.”</li> <li>• “Other’s opinions, open forum, democratic proceedings, Q&amp;A with council members.”</li> <li>• “Everyone had a say.”</li> </ul>
Wyndham Vale, Manor Lakes and Werribee’s West	<p>Things they valued most were getting involved in the process and meeting new people.</p> <ul style="list-style-type: none"> <li>• “Meeting residents and hearing about what matters to each and every person.”</li> <li>• “Engaging with the community &amp; contributing to council decisions”</li> <li>• “That there was a broad cross section of people who for the most part shared similar values”</li> <li>• “Being able to work together to arrive at an agreed Vision.”</li> </ul>



**Online feedback survey**

An online feedback survey was sent to participants of session 3 to provide on their overall experience throughout the engagement process. Five responses were received, and the qualitative feedback provided is presented in the table below.

					
1. Have you enjoyed participating in this engagement process? Circle the image that best describes how you're feeling.			1	1	3
2. Do you feel more connected to the broader community as a result of your participation?		1		2	1
3. Do you feel that Council has listened to you?		1	1	1	1
4. Are you confident that Council will take action on your community's priorities, whether directly or through partnerships and advocacy?		2	1		1
5. Do you feel your contributions will make a difference?		1	2		1
6. How likely are you to participate in a similar process again?					4
7. Would you recommend that friends and family get involved in something like this if they have the opportunity?					4
8. Overall, how has your experience of these community conversations been?		2			2

Participants were also asked to provide qualitative feedback about their engagement experience overall. Comments provided are listed below:

**Any final comments you would like to share with Council?**

- “I learnt a lot: (1) Council does a lot of behind-the-scenes advocacy and work to get things done; (2) Council has a lot of super-competent staff who toil day in and day out to make things happen; (3) Council and its staff are patient and long-suffering- some things we have today are things that Council has been striving to get us for many years; (4) Civil and its staff are great leaders with great vision because they anticipate the needs of the community. Thank you very much and please keep up the brilliant work!”
- “I appreciate the many conflicting and mutually exclusive matters you deal with such that there will always be some that are aggrieved. I have seen previous councillors revert to pleasing as many as possibly or simply looking after their own interests when under pressure. The growth in the next decade/s here will not allow for such response. The natural environment and many other areas (Physical health, gambling increase and much more) can be damaged irreparably unless you lead, and to do so selflessly.”
- “We made little significant advancement on already existing visions. The concept of "aspiration" is not realistic or practical in community servicing or the setting of goals.”
- “Look after the endangered species- they could become extinct under your watch.”
- “I sincerely hope our efforts have inspired action and amount to tangible progress within the community. I would deeply regret my time spent in this project if it only amounted to something like an information packet to sit in a council archive.”
- “I really enjoyed this experience and will be looking at further ways to engage with Wyndham council and my local community!”

**Any final comments you would like to share on the engagement process?**

- “Phenomenal! Well-paced, well-organised, wonderfully led, thoughtful and engaging. The activities were great and thought-provoking. At every session I never notices time go by because everything we did was fun! The team that worked on it helped me see that Council has brilliant and uber-competent staff! Well done, team!!”
- “Great catering!”
- “Sorry to end on a downer, but it needs to be said- I think it was quite poorly led, often resulting in time wasting, lack of quality input and obfuscation. you could have got better bang for your buck with other facilitators.”
- “I think it was an effective process however for future projects it should either involve smaller tasks or a lengthier time frame.”

## Appendix 8 – Additional messages for Council

In some place based conversations, it was clear that some groups held interests in certain topics as they related to council services or facilities. In these instances, time was made available to summarise these and put forward to Council for consideration. When this occurred, it was made clear to participants that the recording of these insights would be facilitated, but that these would be delivered as an ‘add on’ to the place based community conversation findings. These are captured below:

Location	Topic area	Details
Werribee and Hoppers Crossing	N/A	N/A
Point Cook and Williams Landing	N/A	N/A
Little River, Werribee South and the rural areas	The importance of rural land to the local community and the municipality	<ul style="list-style-type: none"> <li>Farmer’s markets are important to support local produce and ensure the community has access to fresh food.</li> <li>Promotion of social enterprise to provide access to fresh produce, particularly for those without access.</li> <li>Food security.</li> <li>There’s a risk for conflict of uses between farmers and the green wedge, eg Bike paths along farming land.</li> <li>There must be enforced police Serrated Tussock officers once again to protect farming land.</li> <li>Council should educate the diverse communities, and incoming communities on how important our farming/ rural space is so that the community can work together on this. There needs to be a formal process for this.</li> <li>The need to balance and advocate for growth farming, green space and wildlife.</li> <li>Rural land for rural use: Support our farmers and our precious food bowl status. Eg Bacchus Marsh situation with food quarries and toxic soil issues. We’re not a dumping ground.</li> </ul>
Tarneit, Truganina and parts of Mount Cottrell	The importance of infrastructure for a growing community	<ul style="list-style-type: none"> <li>Advocating for government services in the local area (Medicare, Centrelink, Legal Aid)</li> <li>Creating infrastructure with a flexible lifespan that can be re-purposed for changing community needs (It doesn’t have to be a big flash building).</li> <li>Better planning of roads around schools to allow for on-street parking and easier access to the school.</li> <li>Advocating for more schools and hospitals to meet the population needs, including a hospital in growth areas.</li> <li>Re-thinking how we do infrastructure using pop-ups, more flexible and less permanent approaches to infrastructure, especially in relation socialising and recreation, ie cafes, food markets. (Think creatively and continue to reinvent ourselves).</li> </ul>

		<ul style="list-style-type: none"> <li>• More train stations and increased capacity to transport people to and from the city (express buses and more car parking). Consider multi-level parking.</li> <li>• Improved public transport services and connectivity within the municipality (better and more flexible bus services).</li> <li>• Better cycling and walking tracks around schools and train stations.</li> <li>• Road duplication and widening to occur before people move in.</li> </ul>
<p>Wyndham Vale, Manor Lakes and Werribee's West</p>	<p>The need for improved health and welfare services</p>	<ul style="list-style-type: none"> <li>• Need for localised public health</li> <li>• Increasing the number of local level of health hubs</li> <li>• Increasing health promotion in particular mental health in council region for schools and the broader community</li> <li>• Looking at opportunities for coaching and mentoring in the broader community.</li> <li>• Need for another hospital in local area</li> <li>• In line with mental health issues, clinics that address and prevent mental health issues</li> <li>• Increase emergency capacity in hospitals</li> <li>• Hydrotherapy health centres combined with rehabilitation centres</li> <li>• More specialist care</li> <li>• Conduct information sessions on lifestyle, health and wellbeing services in area</li> <li>• Over 50s activity groups</li> <li>• Better access to emergency services for existing hospitals</li> <li>• Counselling service information hub</li> <li>• Easier access to mental health resources and free mental health services based on assessments</li> <li>• Better promotion of mental health services</li> <li>• More ICU beds</li> <li>• More police presence</li> <li>• Advocacy for youth education programs in schools (children in adolescence) to encourage camaraderie and mindful behaviour.</li> <li>• Advocacy for primary school programs for road and traffic safety</li> <li>• Increased in-home residential support</li> <li>• Need advocacy from Council to pressure for more motorbikes to check on children's school crossing across Wyndham</li> <li>• Roadworthiness of children's bikes needs to be checked.</li> <li>• Need a local crisis line for the care team for young people for mental health (CAT team). Increase capacity</li> </ul>

### **Community ideas submitted by the 'Tarneit, Truganina and parts of Mount Cottrell' group**

At the 'Tarneit, Truganina and parts of Mount Cottrell' place based conversation, it was made clear that they wanted to provide specific ideas to improve their local community. Time was made available at the end of the formal submission process for each participant to record an idea per post-it-note and submit it to Council for consideration. A total of 49 ideas were collated and it was communicated to participants that these ideas would be delivered as an 'add on' to the place based community conversation findings. These are captured below:

- Community centre infrastructure inclusive of community halls, pool and recreation centre.
- Community gyms for women.
- Local traffic.
- Theme park in Wyndham.
- More tree/flora planting in Tarneit, Truganina and Wyndham.
- Outdoor netball/basketball courts for public use.
- Advocate for a town centre (with restaurants, cafes, art exhibition space) in Tarneit close to the train station. Developers such as Dennis Family to invest as it adds attraction to the area- high rise accommodation, single dwelling available.
- Improve night-time economy.
- More public toilets in parks, sports grounds etc.
- Encourage neighbourhood watch in new established suburbs.
- Neighbourhood watch/ new estate community groups promoted by council (later to be run by community members).
- Widely distributed all-in-one recreational centres including a public (cheap) gym, public pool, community centres, indoor sports centre.
- All-in-one education community hubs (Library, swimming pools, gyms, indoor sports, cafes).
- On-time hub for activities/education/facilities/etc that are going in and around Wyndham.
- We need more festivals and cultural events.
- "Rough play" playgrounds for children where there is no plastic based "safe equipment". European countries often have these types of playgrounds.
- Improving park facilities.
- Protecting school lands.
- iPad/smart device app to connect services for Wyndham.
- Improve all schools stand in same level. No selective schools.
- Solve school congestion with walking busses and better 'touch & go' places.
- More foot bridges and cycling bridges over busy roads. These allow safe crossing over such roads.
- Express buses to the city/Geelong/Sunshine.
- Widen roads before people move in without relying on developers.

- Road works.
- More bicycle lanes.
- Well maintained concrete cycling paths to major attractions such as the train station- take inspiration from Netherlands, Denmark, etc.
- Pay careful attention to how countries in Scandinavia, Western Europe etc. structure their infrastructure- get inspired by them.
- Community led social inclusion groups model (like franchising community walking groups, playgrounds, etc).
- A volunteer led resource needs to be created to help with some of the tasks (like rubbish and connecting people to resources).
- Safeguarding amenities (rethink bus shelters- they don't need to be glass. Sincere maintenance of these amenities).
- Community Services Network (NFP, Council, local groups, clubs, services – easily communicate, promote and collaborate).
- More community hubs.
- Cultural based community gardens.
- Facilitate special interest groups like gardening, cooking.
- A U3A office/facility to engage older people.
- Arts and entertainment.
- More restaurants and cafes please.
- A coffee and food and socialising centre (Like Brunswick St) could be pop up.
- Small and frequent buses around the urban areas (mini buses).
- A pop-up food market.
- The Arts – Where is/are the arts in Wyndham? Music/visual/theatre and performance?
- Have a thorough brainstorm about an identity for Wyndham. It has rural contact, ocean/bay, rivers a certain brand of multicultural diversity, etc.
- Parking facility in train station.
- Police station.
- More rubbish bins in the area.
- Cameras and other measure to stop rubbish dumping.
- Addition of hospitals or government services in growth areas.
- Reduction of crime and to improve the security of communities.