

# WYNDHAM HEALTH, HOMELESSNESS AND HOUSING ALLIANCE (H3 ALLIANCE)



The H3 Alliance formed in 2004 as Footscray H3 Alliance and became Wyndham H3 Alliance in 2007. The Alliance is a group of health, housing and homelessness service provider organisations within the Wyndham City Council (WCC) municipality working together to deliver and improve housing services and options in Wyndham.

**H3 Alliance Vision:** The H3 Alliance is a respected voice. Leading the way by collaborating to improve outcomes in health, homelessness and housing across Wyndham.

**H3 Alliance Mission:** We improve outcomes by advocating for and trialling, proactive and informed approaches to support people currently at risk of, or experiencing, homelessness across Wyndham.

### Client and Community Voice Framework

In November 2023, the Alliance developed and adopted a Client and Community Voice Framework. This will ensure that its clients and the Wyndham community have meaningful participation in the way the Alliance imagines, designs, delivers and evaluates its work.

### Collective impact model

The H3 Alliance works collaboratively together with a common agenda, shared data and measurement, ongoing communication and backbone support to have a collective impact across Wyndham.

Each member organisation brings expertise and experience to the collective. They work in partnership with each other to deliver the following services, programs and projects in Wyndham:

Member organisation	Specialist knowledge and experience	Services, projects and programs delivered in Wyndham
<b>Bolton Clarke</b>	Nursing and health support for people experiencing homelessness	<ul style="list-style-type: none"> <li>Rooming house outreach</li> <li>Rough sleeper outreach</li> </ul>
<b>Cohealth</b>	Health and AOD support services for people experiencing homelessness	<ul style="list-style-type: none"> <li>Housing First for people sleeping rough</li> <li>Rough sleeper outreach</li> <li>Emergency relief brokerage</li> <li>Health and social housing case management model</li> <li>Caravan Park Outreach</li> </ul>
<b>Kids First Australia (formerly Whitelion)</b>	Child, youth and family services support.	<ul style="list-style-type: none"> <li>Outreach housing support for young people</li> <li>Deadly Lions Northwest Program</li> </ul>
<b>Melbourne City Mission</b>	Youth homelessness and housing services and support.	<ul style="list-style-type: none"> <li>Housing and case management support for young people – youth foyer and refuge and Youth Housing Initiative. Outreach support for young people</li> </ul>
<b>Mercy Mental Health</b>	Adult mental health and homelessness services.	<ul style="list-style-type: none"> <li>Outreach and clinic-based services</li> <li>Case management and consultant psychiatrist services</li> <li>HOPs</li> </ul>

Member organisation	Specialist knowledge and experience	Services, projects and programs delivered in Wyndham
<b>Salvation Army</b>	Homelessness services and emergency relief provider.	<ul style="list-style-type: none"> <li>• Doorways emergency relief and holistic case management with Moneycare financial counselling</li> <li>• Community lunches for people experiencing financial difficulty and homelessness</li> <li>• Outreach and food relief</li> </ul>
<b>Unison</b>	Central access point for housing and homelessness services and social and community housing provider.	<ul style="list-style-type: none"> <li>• Initial Assessment and Planning</li> <li>• Transitional support for Private Rental Assistance Program</li> <li>• Social housing and community housing in Wyndham</li> </ul>
<b>Uniting Wyndham (Vic/Tas)</b>	Homelessness service provider, emergency relief provider and social and community housing provider.	<ul style="list-style-type: none"> <li>• Early Intervention Housing and Support Program</li> <li>• Rooming House outreach</li> <li>• Emergency Relief</li> <li>• Caravan Park Outreach</li> </ul>
<b>WEstjustice</b>	Legal services, tenancy, mortgage services and advocacy support.	<ul style="list-style-type: none"> <li>• Tenancy Support Program</li> <li>• Mortgage Stress Program</li> <li>• Fines and infringements legal advice and support</li> </ul>
<b>Wyndham City Council</b>	Universal service provider across the full life course and local government knowledge and influence.	<ul style="list-style-type: none"> <li>• Backbone local area coordination of the H3 Alliance</li> <li>• Social Policy and Advocacy support</li> <li>• Leveraging diverse Council programs and services from Enhanced Maternal Child Health, Youth Services to Community Connectors, Strategic Planning, Environmental Health and Disability support services</li> </ul>
<b>Wyndham Community Education Centre</b>	Settlement service provider, education provider and community centre.	<ul style="list-style-type: none"> <li>• Settlement Engagement and Transitions Supports (SETS) which includes housing, legal and and income support</li> <li>• Junubi Wyndham – South Sudanese led community group</li> <li>• Wyndham Humanitarian Network</li> <li>• Wyndham Interfaith Network</li> <li>• No Interest Loans partnership</li> </ul>

*In addition to the core H3 Alliance membership, the Alliance regularly partners with:*

*Gamblers Help IPC Health, The Orange Door, Victoria Police Proactive Policing Unit, Western Leisure Services, Refuge Victoria, the Western Homelessness Local Area Services Network and more.*

### Collective impact programs and projects

- H3 Operational Partnership Group
- H3 Rough Sleeper Outreach Program – adults and young people
- H3 Swim and Shower Access Program

The H3 Alliance has successfully advocated for and achieved ongoing health, housing and homelessness services across Wyndham, including the building of social housing and a youth foyer.

Homes Victoria has conducted two evaluations of the H3 Alliance and found that it has delivered significant housing outcomes, reduced homelessness and enhanced service delivery across Wyndham.

Since the Wyndham H3 Alliance began in 2007, there has been a 46% increase in people seeking support from local health, housing and homelessness services. Prior

to its establishment in Wyndham, people had to travel to other municipalities to access services. The Wyndham H3 Alliance has responded to an increased demand by offering tailored services locally and expanded to support a 311% increase in the number of clients it serviced in 2017.

The Wyndham H3 Alliance has supported 4,855 clients between July 2019 and July 2023, and it has distributed \$3,575,516.00 of financial assistance to secure crisis accommodation, safe housing, food relief and medical support to these clients and their families.<sup>1</sup>

However, the demand for health, housing and homelessness support across Wyndham continues to grow and exceed the current funded capacity of the Wyndham H3 Alliance. The H3 Alliance continues to innovate and advocate for safe, secure and reliable housing to prevent and end homelessness in Wyndham.

<sup>1</sup>This is drawn from Specialists Homelessness Services data, some of the members (such as WEstjustice and Wyndham Community Education Centre) do not use the same data recording system and so some of their clients have not been captured in this data. This means that the reach and collective impact of the Wyndham H3 Alliance is much broader than this data.