



# Wyndham Volunteering Strategy 2019-2024

## AT A GLANCE SNAPSHOT OF YEAR 4 (ENDING 30 JUNE 2023)



### Key focus area 1: Engaging, recognising and supporting volunteers



**450** residents and **55** stallholders attended the Wyndham Volunteer Expo on 18 March 2023

**134** new volunteers were recruited as a direct result of attending the Wyndham Volunteer Expo!

**100,346** people reached by our social media campaign, 'Spotlight a volunteer'!

**146** National Volunteer Week certificates presented to registered Wyndham City volunteers

Recognition of International Volunteer Day (CEO video message to Council volunteers and Mayor video message to Wyndham volunteers)

### Key focus area 2: Being flexible and inclusive of diversity



**44** Council volunteers completed induction via eLearning (with video subtitles available in over **100** languages and speed options)

New Volunteering postcard developed for Wyndham 'new resident packs.'

In August, Council offered training on 'Building a Culturally Competent Organisation'.

Training sessions delivered to volunteers and volunteer managers to build inclusion, cultural competence, and disability confidence.

**1** New Wyndham City Volunteer Program created with sessions on weekdays and weekends – Australian Citizenship Ceremonies Volunteer Usher.

### Key focus area 3: Training and development



**25** free training sessions (55.5 hours) offered to Wyndham community

In October, Presentation Skills training was provided to the Wyndham Volunteer Manager Network

**345** attendees at 'volunteer and community group training'

**80%** of attendees at the Wyndham Volunteer Expo reported having a better understanding of volunteering

**71** Wyndham City Volunteer Supervisors attended network meetings and training sessions online or via eLearning

### Key focus area 4: Communication and collaboration



Stallholders at the Volunteer Expo made connections with one another, and some are now working on projects together

**4,949** clicks on Wyndham City's volunteering website 'landing' page

**3** Wyndham City volunteer supervisor network meetings were held online

Advertisement in Star Weekly for International Volunteer Day, recognising our volunteer spotlights

Attendees at the Volunteer Expo watched a short video on volunteering to understand how to be prepared and to find the right role

### Key focus area 5: Driving good practice and delivering outcomes



Better Impact Volunteer Management software implemented across Wyndham City volunteer programs for recruitment and communication

Contributed to the development of the National Volunteering Strategy

Developed Volunteering Strategy yearly action plan

Community Governance sessions were offered to Boards and Committees in Wyndham

In August 2022, Wyndham City offered training on The National Standards for Volunteer Involvement to volunteer-involving organisations